



# A Step-by-Step Introduction to Building a Student-at-Risk Prediction Model Using SPSS

\*\*\*\*

http://www.unr.edu/ia/research

http://www.uhwo.hawaii.edu/academics/oie/research-and-presentations/

Serge Herzog, PhD

Director, Institutional Analysis

Consultant, CRDA StatLab

University of Nevada, Reno

Reno, NV, serge@unr.edu

John Stanley, MEd

Director, Institutional Research University of Hawaii – West Oahu Kapolei, HI, jstanley@hawaii.edu 10784.36 2.713372

AIR Forum 2017 Washington D.C May 29th – June 2nd



# Workshop Objectives

- Develop a conceptual understanding of how predictive models developed by an IR office can improve institutional effectiveness;
- 2. Learn how to set up a matriculation system (or census warehouse) data file in SPSS that can be used to develop a predictive statistical model to identify students at risk;
- 3. Learn how to use historical data to 'automatically' develop predictor coefficients to estimate (score) the dropout risk for students in future cohorts; and
- 4. Learn how to translate the student dropout risk into a relative percentile risk score to assist student support services with 'actionable' information.



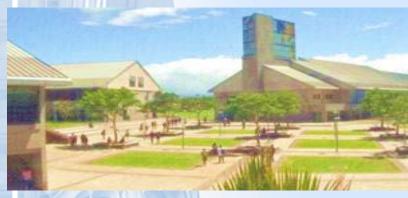
## Two Institutions, One Mission





University of Nevada, Reno













ROCKY MOUNTAIN ASSOCIATION FOR INSTITUTIONAL RESEARCH



# Challenges for Institutional Research

- Compliance vs. Self-Improvement
- Developing a culture of evidence
- From reporting to analysis
- Converting results into 'actionable' statements
- From 'data silos' to integrated warehouse
- Leverage technology, stay abreast of tech
- Follow highest standards, best practices
- Know your customers, mission
- Empower staff, continuous honing of skills

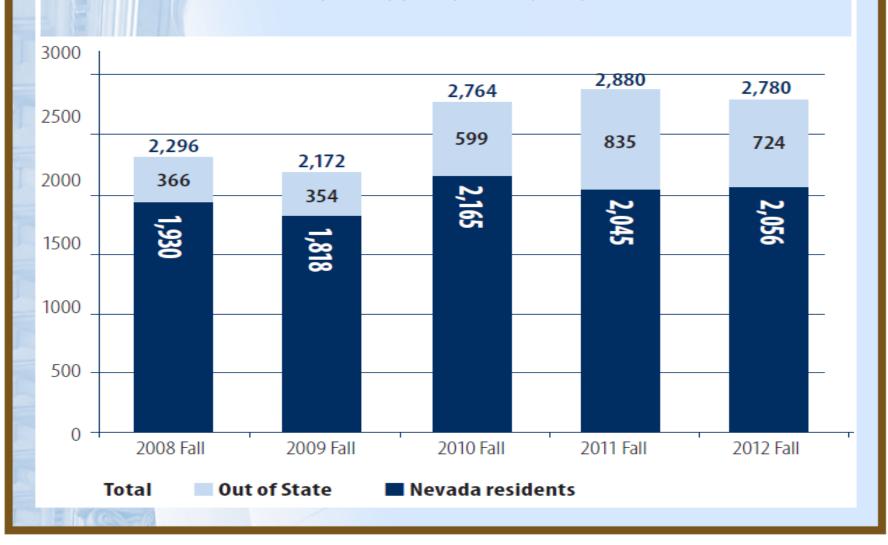
## The Institutional Context

- Student success: a strategic imperative
- Performance-based state funding impending
- Dwindling state support for higher education
- Tuition-revenue maximization
- Reputation and marketing
- Effective senior-management support by IR
- K-16 Education Collaborative
  - High school transcript study
  - High school gateway curriculum
  - Reversing the tide of college remediation

#### Setting the Stage

## The Institutional Context

New Freshmen Enrollment



#### Goal 1: Prediction Concept

# Examples of Actionable Findings

- Study abroad enhances academic performance
  - http://www.cis.unr.edu/IA Web/research/USACConfOct2010.pdf
- Impact of classroom facilities/schedule on learning
  - Smaller rooms are preferable
  - After-2pm courses associated with lower performance
  - nelibrary.wiley.com/doi/10.1002/ir.224/abstract
- Student financial aid to maximize retention
  - Tuition discounts for middle-income students
  - More academic support for low-income students
  - http://www.uark.edu/ua/der/EWPA/Research/School Finance/1802.html
- Effect of high school environment on freshmen success
  - http://www.uark.edu/ua/der/EWPA/Research/Achievement/1808.html

#### Goal 1: Prediction Concept

# Raising Graduation Rates

Comparing 4-year and 6-year-plus Graduates

Opportunity cost of staying one more year in college = \$32,000 in foregone earnings plus annual increase in tuition cost.\*

**First-Y GPA:** 

3.35 vs 2.71



Change in Major:

25% vs 55%

Capstone GPA:

3.5 vs 3.2

Avg annual remaining need: \$2,610 vs \$3,270

Final GPA

3.4 vs. 2.9

Internship:

31% vs 24%

Difference in avg semester

load: 3 credits

CoreHum 201

Grade: 3.3 vs 2.6

MathGPA:

3.12 vs 2.4

**Honors Courses:** 

14% vs 5%

HS GPA: 3.5 vs 3.2

ACT: 24.5 vs 22.2

\*Adjusted 2010-\$. Source: Herzog, S. (2006). "Estimating Student Retention and Degree Completion Time." In J. Luan & C. Zhao (eds.), Data Mining in Action. NDIR, no. 131. San Francisco: Jossey-Bass, pp. 17-33.

# Improving the Bottom Line

- Rise in freshmen retention by 4 percentage points due to better at-risk forecasting
  - AY 2010-11 additional net tuition revenues = **\$215,119** (for 94 NV,19 WUE, excl OS students) for one cohort in one year, without OS \$!
  - Downstream cumulative additional net tuition revenues result in \$ millions!
- Incentive for student to speed up graduation
  - Opportunity cost per year in foregone earnings =
     \$32,000 per year (published constant 2010-\$)

#### Goal 1: Prediction Concept

## Relevant Previous Research

- Allison, P. (2012). Logistic regression for rare events. *Statistical Horizons*, retrieved at http://www.statisticalhorizons.com/logistic-regression-for-rare-events
- Caison, A. L. (2006). Analysis of institutionally specific retention research: A comparison between survey and institutional database methods. *Research in Higher Education* 48(4): 435-451.
- DesJardins, S. T. (2002). An analytical strategy to assist institutional recruitment and marketing efforts. *Research in Higher Education* 43(5).
- Fawcett, T. (2006). An introduction to ROC analysis. *Pattern Recognition Letters* 27: 861-874.
- Herzog, S. (2005). "Measuring determinants of student return vs. dropout/stopout vs. transfer: a first-to-second year analysis of new freshmen." *Research in Higher Education*, 46(8): 883-928.
- Herzog, S. (2006). "Estimating student retention and degree-completion time: Decision trees and neural networks vis-à-vis regression." In J. Luan & C. Zhao (eds.), Data Mining in Action: Case Studies of Enrollment Management. New Directions for Institutional Research, no. 131. San Francisco, CA: Jossey-Bass.
- Hosmer, D. & Lemeshow, S. (2000). *Applied Logistic Regression (Second Edition)*. New York: John Wiley & Sons, Inc.
- Pascarella, E. T., & Terenzini, P. T. (2005). How College Affects Students: Volume<sub>1</sub>2, A Third Decade of Research. San Francisco, CA: Jossey-Bass.

## Impact of this At-Risk Forecasting Model

- *University Retention Rates Hold Steady As States Balance Access with Success.* Scripps Howard Foundation Wire, April 15, 2011.
- Managing Talent: HCM and Higher Education. Campus Technology Magazine, October 2010, Vol. 24 Number 2, pp. 36-42.
- From Data to Information: Business Intelligence and Its Role in Higher Education Today. University Business Magazine, January 2009, pp. 25-27.
- Consulting services to IR offices at institutions in Arizona,
   California, Hawaii, and Texas.

# At-Risk Forecasting Model

- Identify at-risk freshmen students after initial matriculation for early intervention program
- Develop regression model to predict dropout risk of future cohort
  - Determine baseline retention to maximize correct classification
  - Identify statistical outliers to get trimmed dataset
  - Chose model with optimal balance in correct classification
- Dropout risk scoring for new freshmen
  - Transformation of the logit(p) into probability scores
  - Automated classification and probability score with SPSS
  - Decile grouping of scored students
- Reporting of dropout risk via secure online access

#### Goal 2: Data file setup

#### Data sources

- Matriculation system (Peoplesoft, data warehouse)
- New student survey (in PS starting fall 2011)

#### Student cohorts

- New full-time first-year students (incl. advanced standing)
- Historical cohorts: fall 2011-15 (training set, N = 4,446)
- Predicted cohort: fall 2016 (holdout set, N = 986)
- Excluding ~ 10% of students without entry survey data
- Data elements (predictors) at start of first semester
  - Student socio-demographics (personal, parent attributes)
  - Academic preparation (high school GPA, test scores)
  - Financial aid profile (unmet need, aid type received, income)
  - Student motivation (proxy variables)
  - Student social integration (on-campus experiences)
  - Student academic experience (credit load, math/English)

#### Goal 2: Data file setup

- Student socio-demographics (10 predictors)
  - Age19Plus, Male, Hisp, Blk, OS, OSDisc, Non-Local, MotherEd, FatherEd, Pell
- Academic preparation (2 predictors)
  - HSPrep (HS Core GPA/Test Score Index), AdvStanding
- Financial aid profile (8 predictors)
  - Unmet, Loans, Merit, Inc38827 Inc77464 Inc125776
     Inc125776up; FAComplete
- Student motivation (2 predictors)
  - EdGoal, FirstChoice
- Student social integration (5 predictors)
  - LLC, CampWork, OnCampus, PlanWorkNo, PlanWorkFT
- Student academic experience (6 or 7 predictors)
  - Crs13to15, Crs16up, NoEngl, NoMath, DistEd, Undeclared, MidtermGPA (if available)

Goal 2: Data file setup

# Data Management Tasks

- Exploratory data analysis
  - Variable selection (bivariate regression on outcome variable)
  - Variable coding (continuous vs. dummy/binary)
  - Missing data imputation
  - Derived variable(s)
    - HSPrep = (HSGPA\*12.5)+(ACTM\*.69)+(ACTE\*.69)
- Logistic regression model
  - Preliminary model fit (-2LL test/score, pseudo R², HL sig.)
  - Check for outliers with diagnostic tools (Cook's, Std Residuals)
  - Check correct classification rate (CCR) for enrollees vs. nonenrollees (i.e. model sensitivity vs. specificity) using baseline probability and Receiver Operating Characteristics (ROC) curve

# Data Management Tasks

- Imputation example: HS Preparation index score for cases with missing core GPA or test score
  - Regress core GPA and test score on each other
  - Use regression coefficients to estimate GPA/test score, respectively
  - Run HSPrep index equation for new cases

#### Coefficients<sup>a</sup>

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	2.167	.027		79.054	.000
	ACT_COMP	.060	.001	.419	51.618	.000

a. Dependent Variable: HS\_CORE\_GPA

# Data Management Tasks

- Determine persistence rate of your historical cohorts (fall 2011 through fall 2015): (Set TrainingSpring, TrainingFall = 1)
  - Fall-to-Spring

	SprRetention										
		Frequency	Percent	Valid Percent	Cumulative Percent						
Valid	0	975	21.9	21.9	21.9						
	1	3471	78.1	78.1	100.0						
	Total	4446	100.0	100.0							

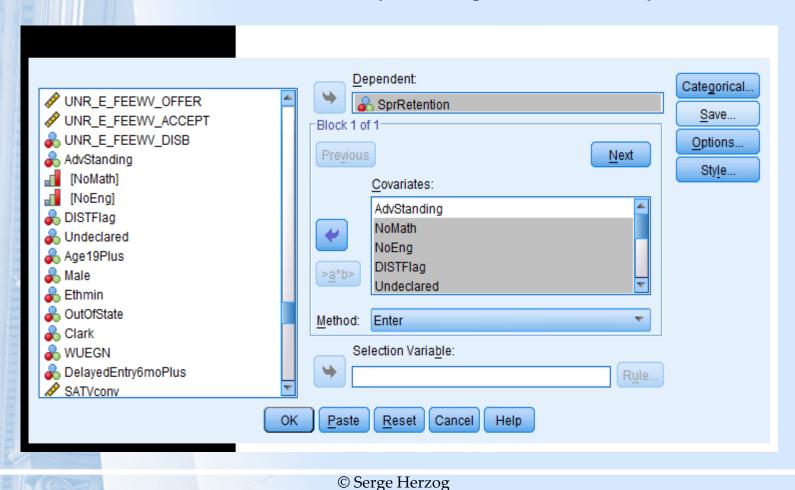
- Fall-to-Fall

	FallRetention										
		Frequency	Percent	Valid Percent	Cumulative Percent						
Valid	0	1294	29.1	29.1	29.1						
	1	3152	70.9	70.9	100.0						
	Total	4446	100.0	100.0							

#### Goal 3: Estimate dropout risk

## SPSS Menu Tasks

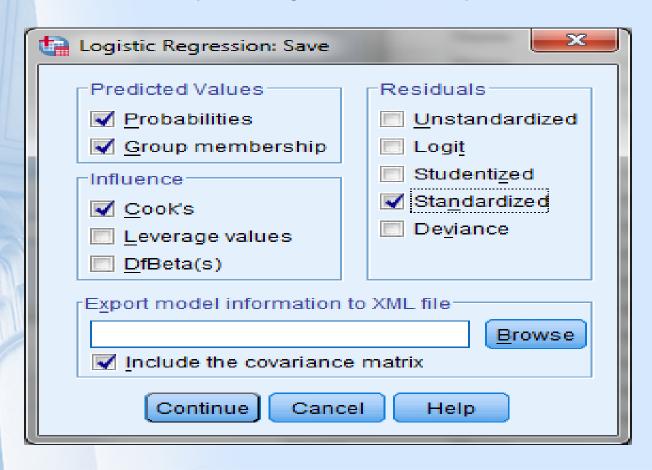
• Select Analyze, Regression, Binary



Goal 3: Estimate dropout risk

## SPSS Menu Tasks

Select Analyze, Regression, Binary, Save



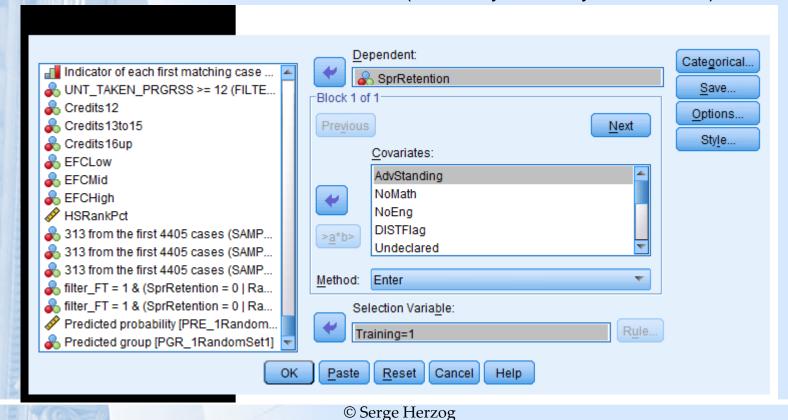
## SPSS Menu Tasks

- Select Analyze, Regression, Binary
  - Under Options, select HL goodness-of-fit
  - Reset classification cutoff from 0.5 (default) to historical rate

Classification plots	Correlations of estimates							
▼ Hosmer-Lemeshow goodness-of-fit	Iteration history							
Casewise listing of residuals	Cl for exp(B): 95 %							
Outliers outside 2 std. dev.								
Display————————————————————————————————————								
At each step      ○ At last step								
Probability for Stepwise								
Entry: 0.05 Removal: 0.10	Classification cutoff: 0.5							
- <u>nuy.</u> 0.05   Kemo <u>v</u> ai. 0.10	Maximum Iterations: 20							
	Conserve memory for complex analyses or large datasets							
Conserve memory for complex analyse	es or large <u>d</u> atasets							

## SPSS Menu Tasks

- Select Analyze, Regression, Binary
  - Under Selection Variable, select *Training* variable, click Rule, insert 1
  - Click Paste (inserts syntax in syntax window)



## SPSS Menu Tasks

- Select Analyze, Regression, Binary
  - Click Paste (creates syntax in new window)
- Edit syntax as needed to re-specify parameters, re-estimate the dropout risk
- Or use syntax provided in SPSS file

DATASET ACTIVATE DataSet1.

LOGISTIC REGRESSION VARIABLES SprRetention
/SELECT=TrainingSpring EQ 1

/METHOD=ENTER AdvStanding NoMath NoEngl DistEd Undeclared Age19plus Male Hisp Blk OS NonLocal WUE OnCampus CampWork Pell Unmet Loans Merit FirstChoice EdGoalGrad MoEd4yrColl FathEd4yrColl PlanWorkFT PlanWorkNo LLC Crs13to15 Crs16up HSPrep Inc38827 Inc77464 Inc125776 Inc125776up FAComplete

/SAVE=PRED PGROUP COOK ZRESID

/PRINT=GOODFIT

/CRITERIA=PIN(0.05) POUT(0.10) ITERATE(20) CUT(0.781).

# SPSS Output File

- Correct classification rate (CCR) for historical data is ~65%, for fall 2016 cohort it is ~66%.
- To improve CCR, check and exclude outlier cases

#### Classification Table<sup>a</sup>

				Predicted								
			Selected Cases <sup>b</sup>			Unselected Cases <sup>c</sup>						
			SprRete	ention	Percentage	SprRet	ention	Percentage				
	Observed		0	1	Correct	0	1	Correct				
Step 1	SprRetention	0	637	338	65.3	102	97	51.3				
		1	1235	2236	64.4	240	547	69.5				
	Overall Percentage				64.6			65.8				

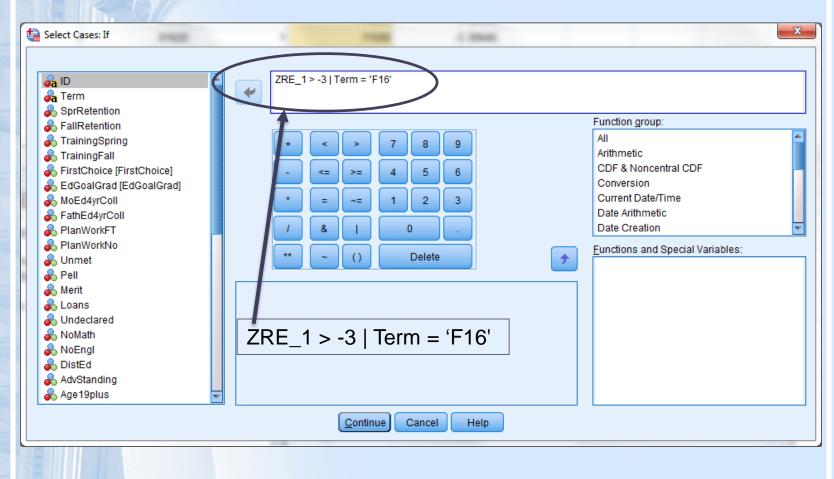
- a. The cut value is .781
- b. Selected cases TrainingSpring EQ 1
- c. Unselected cases TrainingSpring NE 1

## Identify and Exclude Outlier Cases

- Exclude Mahal(anobis Distance) [optional]
- Examine Cook's distance (COO\_) and standardized residuals (ZRE\_) for training data
- Exclude cases with
  - Cook's distance greater than 1, or visual separation
  - Standardized residuals greater |3|
- More stringent exclusion rules
  - Cook's distance greater than 4/n=number of cases
  - Standardized residuals greater |2|

#### Goal 3: Estimate dropout risk

# **Excluding Outlier Cases**



## Results from Trimmed Data

- Cut value adjusted to .792 to reflect trimmed training data
- Overall CCR at ~67% both historical and fall 2016 cohorts
- R-square = .21, but HL reached significance (<.05)</li>
- Improve CCR by including Mid-Term Grades

	Classification Table <sup>a</sup>											
				Predicted								
			8	Selected Cases <sup>b</sup>				Unselected Cases <sup>c</sup>				
			SprRete	SprRetention				SprRet	ention	Percentage		
	Observed		0	1	Perce Cor	rrect		0	1	Correct		
Step 1	SprRetention	0	621	291		68.1		96	103	48.2		
		1	1164	2307		66.5		224	563	71.5		
	Overall Percen				66.8				66.8			

- a. The cut value is .792
- b. Selected cases TrainingSpring EQ 1
- c. Unselected cases TrainingSpring NE 1

## Results with Mid-Term Grades

- Include 'mid term' variable in syntax window
- Select all cases, no outlier exclusions: Cut value at 0.781
- Overall CCR at 82% for fall 2016 cohort
- R-square = .44, but HL reached significance (<.05)</li>
- BUT, mediocre CCR for fall 2016 dropout students (58.6%)

Classification Table <sup>a</sup>

				Selected Cases <sup>b</sup>			Unselected Cases <sup>c,d</sup>			
			SprRetention		Percentage	SprRetention		Percentage		
	Observed		0	1	Correct	0 1		Correct		
Step 1	SprRetention	0	706	269	72.4	109	77	58	3.6	
		1	618	2853	82.2	99	687	87	7.4	
	Overall Percentage				80.0			81	1.9	

Predicted

- a. The cut value is .781
- b. Selected cases TrainingSpring EQ 1
- c. Unselected cases TrainingSpring NE 1
- d. Some of the unselected cases are not classified due to either missing values in the independent variables or categorical variables with values out of the range of the selected cases.

## Results with Mid-Term Grades

- Select all cases, no outlier exclusions: Cut value at 0.781
- Change classification cutoff value to 0.87
- Overall CCR down (72.4%), but more balanced CCR
- Nearly 70% CCR for dropout cases in predicted (fall '16) cohort)

Classification Table	a

				Selected Cases <sup>b</sup>			Unselected Cases <sup>c,d</sup>			
			SprRetention		Percentage	SprRetention		Percentage		
	Observed		0	1	Correct	0	1	Correct		
Step 1	SprRetention	0	795	180	81.5	128	58		68.8	
		1	1116	2355	67.8	210	576		73.3	
	Overall Percentage				70.9				72.4	

Predicted

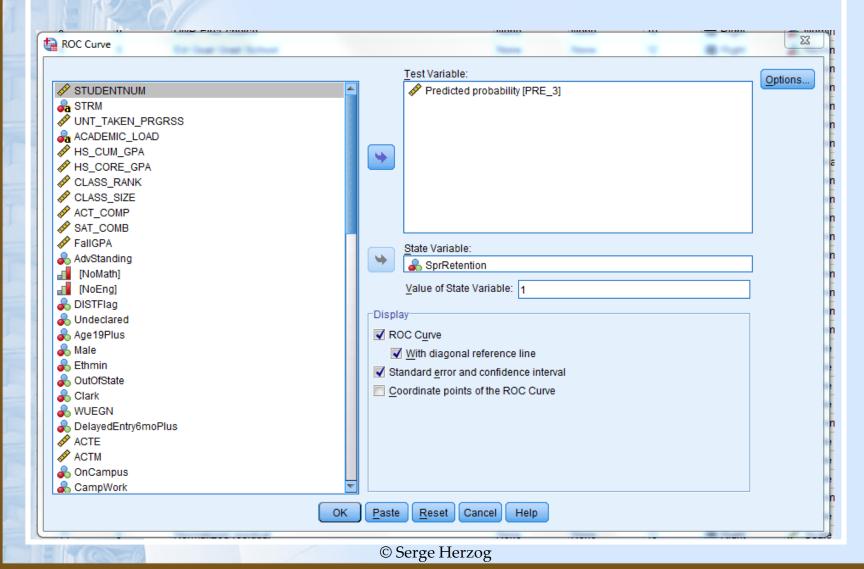
- a. The cut value is .870
- b. Selected cases TrainingSpring EQ 1
- c. Unselected cases TrainingSpring NE 1
- d. Some of the unselected cases are not classified due to either missing values in the independent variables or categorical variables with values out of the range of the selected cases.

# Pondering Results

- Outlier removal improves prediction accuracy, but exclusion of too many cases may bias results
- Midterm prediction, including midterm grades, yields higher prediction accuracy without exclusion of outlier cases
- Thus, prediction accuracy is a balancing act between waiting for more pertinent data (e.g. midterm grades) and excluding outlier cases for better model fit but possibility of biasing results
- When excluding outlier cases, examine how many are removed (keep number of excluded outliers below 5% of total cases; check coefficient of determination R-square, Hosmer-Lemeshow alpha level preferably > 0.05)

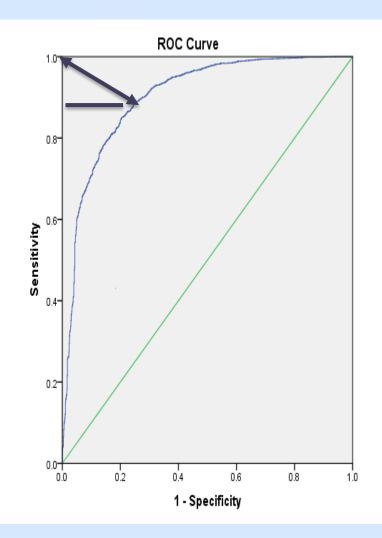
#### Goal 3: Estimate dropout risk

#### Determine Balanced CCR: ROC Charts



#### Determine Balanced CCR: ROC Charts

- Simultaneous measure of sensitivity (true positive) and specificity (true negative) for all possible cutoff values
- Calculate area under the ROC curve (exercise)
- Area under the ROC: .901 (all case data)
- Suggested cutoff point to maximize overall CCR is around 0.901. (associated CCR for dropout = 73.1%)



# **Assess Prediction Accuracy**

- Compare results from full-data model with results from trimmed-data model
- Determine the best cut value (classification) based on re-adjusted baseline probability versus ROC-curve derived probability level
- Evaluate relative cost of (in-)accurate prediction of retained students (sensitivity) versus dropout students (specificity)
- Usually, err in favor of accurate identification of students at risk of dropping out, without sacrificing too much accuracy for retained

# Translate Dropout Risk

- Copy retention probability for fall 2016 cohort to new file (to eliminate all other cases)
- Group into deciles using binning function:
  - Transform, Visual Binning, Make 9 cutpoints, Label 'Deciles', check 'reverse scale'
- Note bottom high-risk deciles with far lower retention probability (run decile avage)
- Identify cusp of probability border between predicted dropouts and persisters and corresponding decile groups
- Identify priority decile groups near the cusp for student assistance



# Sample Data for Advisors

- THE	R Number	Last Name	First Name	Email Addr	Age College	Dept	Major	Dropout Risk Decile (10=highe t; 1=lowest)	s Spri Rete	ng ention
	EFO	10)			18LBA	ART	BA-AHI		9	14.92
					18LBA	ANTH	BA-AN		8	28.52
H		FILL			18LBA	ANTH	BA-AN		7	36.80
Н		48			18LBA	ANTH	BA-AN		7	39.18
ł		11 111			18LBA	ANTH	BA-AN		6	46.87
H					18LBA	ANTH	BA-AN		4	66.48
ı					19LBA	ANTH	BA-AN		1	92.42
					18LBA	ANTH	BA-AN		1	95.57

© Serge Herzog

# Sample Data for Advisors

Gender	Ethnicity Cred	its Residen	t State/Cnty HS	GPA ACTE	ACTN		Has ell\$Loan\$ o) (1=yes		5)
F	AS	12 NV	NWA	3.10	24	18	1	0	0
F	WH	15 NV	NCL	3.23	21	18	0	1	1
M	WH	16WU	CA	3.19	23	20	0	0	0
M	WH	17WU	OR	3.23	24	17	0	0	0
F	WH	16 NV	NWA	3.18	17	17	1	0	0
F	WH	15 NV	NDO	3.47	30	21	0	0	0
M	WH	15 NV	NWA	3.65	26	25	1	0	0
F	AS	16 NV	NCL	3.90	30	28	0	0	1
10 70			© Serg	e Herzog					

## **Unbalanced Data**

- Proportion of dropouts is usually much smaller than proportion of retained students
- Number of cases in rare event (dropout) should be sufficient to yield minimum 10:1 ratio with number of predictors (preferably 30:1 ratio)
- Check standard errors in coefficient results table ("Variables in the Equation) for inflated values
- Check variance inflation factor (VIF) in collinearity diagnostics (must run linear regression) to determine which predictor(s) to remove if ratio well below 10:1 or run Exact Logistic Regression (see example at

http://www.ats.ucla.edu/stat/stata/dae/exlogit.htm

 Suggested VIF threshold: 2.5 (R-sq = .60) (see Paul Allison, Statistical Horizons, Sept. 10, 2012) Goal 5: Estimate fall-fall dropout risk

## Exercise

 Estimate fall-to-fall dropout risk for 2016 cohort, using 2011 through 2015 cohorts

	Ca	se Summarie:	5
Term		FallRetention	TrainingFall
F11	Ν	734	734
	Mean	.66	1.0000
F12	N	749	749
	Mean	.72	1.0000
F13	N	834	834
	Mean	.74	1.0000
F14	N	1021	1021
	Mean	.70	1.0000
F15	N	1108	1108
	Mean	.71	1.0000
F16	N		986
	Mean		.0000
Total	N	4446	5432
	Mean	.71	.8185

#### Goal 5: Estimate fall-fall dropout risk

## Exercise

- Estimate fall-to-fall dropout risk for 2016 cohort using 2011 through 2015 cohorts
- Set cutoff value = 0.709. All cases included.
- Check/exclude outliers, re-run model

#### Classification Table

Drodietod<sup>©</sup>

							Predi	cte	u		
			5	Selected Cases <sup>b</sup>					Un	selected Ca	ises <sup>d,e</sup>
			FallRet	FallRetention			Percentage			ention	Percentage
	Observed		0	1	Correct		ct	0		1	Correct
Step 1	FallRetention	0	882	412			68.2		0	0	
		1	643	2509			79.6		0	0	
	Overall Percent	tage			\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		76.3				

- a. The cut value is .709
- b. Selected cases TrainingFall EQ 1
- c. There are no unselected cases. Therefore, no unselected cases are classified.
- d. Unselected cases TrainingFall NE 1
- e. Some of the unselected cases are not classified due to either missing values in the independent variables or categorical variables with values out of the range of the selected cases.

#### Goal 5: Estimate fall-fall dropout risk

## **Exercise**

- Excluding Z-residuals (> +/-3), 95 cases (2.1%)
- CCR improved to 78.6% from 76.3%
- R-square 0.47 (cut value adjusted to .723)

#### Classification Table<sup>a</sup>

Predicted<sup>c</sup>

				1 Correct 0 1 Correct											
			9	FallRetention Percentage					selected Ca	ases <sup>d,e</sup>					
			FallRet	FallRetention Percentage				FallRet	ention	Percentage					
	Observed		0	1				0 1							
Step 1	FallRetention	0	876	330		72.6		0	0						
		1	599	2546		81.0		0	0						
	Overall Percent	tage				78.6									

- a. The cut value is .723
- b. Selected cases TrainingFall EQ 1
- c. There are no unselected cases. Therefore, no unselected cases are classified.
- d. Unselected cases TrainingFall NE 1
- e. Some of the unselected cases are not classified due to either missing values in the independent variables or categorical variables with values out of the range of the selected cases.

## Translate Dropout Risk

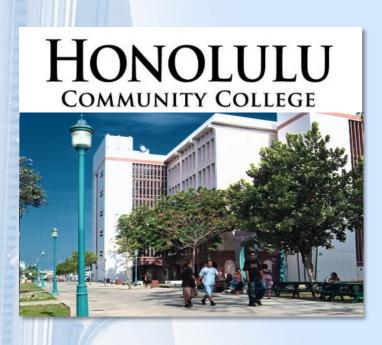
- Copy retention probability for fall 2016 cohort to new file (to eliminate all other cases)
- Group into deciles using binning function:
  - Transform, Visual Binning, Make 9 cutpoints, Label 'Deciles', check 'reverse scale'
- Note bottom high-risk deciles with far lower retention probability (run decile avage)
- Identify cusp of probability border between predicted dropouts and persisters and corresponding decile groups
- Identify priority decile groups near the cusp for student assistance
- Send student record file with predicted probability, predicted outcome, decile group to student assistance/advising personnel



#### Setting the Stage (Community College Example)

#### Community College Data Set Details

Mimic\* dataset based on data from:



- ~ 4,300 student enrollment
- Open access
- Large % of underrepresented, low income, and first generation students
- 60% male
- Average age is 26 years old
- 66% part-time enrollment
- Over half of academic programs are vocational/ career technical
- 18% grad rate (150%)
- 72% fall-to-spring retention first-time freshmen;
   50% fall-to-fall retention





### Community College Data Set Details

- Data Sources
  - Matriculation system (Banner, data warehouse)
- Student cohorts
  - New first-year students (part-time and full-time)
  - Historical cohorts: fall 2013-15 (training set, N=2,243)
  - Predicted cohort: fall 2016 (holdout set, N=626)
  - Newest cohort: fall 2017 (holdout set #2, N=702)
- Data elements (predictors) at start of first semester
  - Student socio-geo-demographics (age, gender, ethnicity, geographic proximity to campus, residency, military)
  - Academic preparation (Compass test scores, high school attended, remediation/ developmental courses needed)
  - Financial aid profile (unmet need, pell)
  - Student motivation proxies (degree audit logins, educational goals survey responses)
  - Student academic experience (credit load, math/English enrollment, major type)



#### Goal 2: Data File Setup

#### 35 predictor variables in the data set

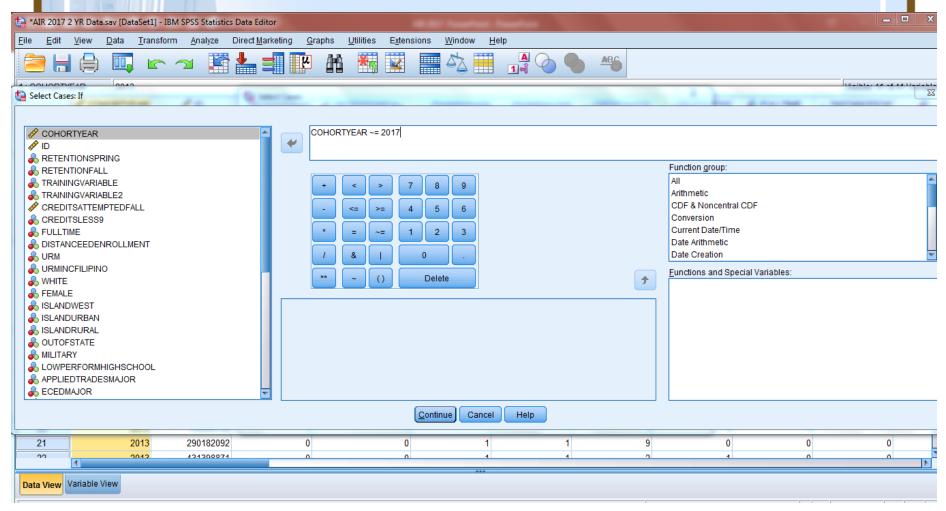
- Student socio-demographics (12 predictors)
  - AGE, AGE19PLUS, FEMALE, URM, URMINCFILIPINO, WHITE, ISLANDWEST, ISLANDURBAN, ISLANDRURAL, OUTOFSTATE, MILITARY, LOWPERFORMHIGHSCHOOL
- Academic preparation (9 predictors)
  - COMPASS READING, COMPASS WRITING,
     COMPASSANYMATHHIGHEST, REMEDIAL/ DEVELOPMENTAL/
     COLLEGELEVEL (Math/English) FLAGS,
- Financial aid profile (2 predictors)
  - PERCENTUNMETNEED, PELL
- Student motivation (4 predictors)
  - EDGOAL1, EDGOAL2, STARUSAGE, STARUSAGEAVERAGEFLAG,
- Student academic experience (8 predictors)
  - CREDITSATTEMPTED, CREDITSLESS9, FULLTIME,
     DISTANCEEDENROLL, ECED MAJOR, APPLIEDTRADESMAJOR,
     ANYMATHENROLL, ANYENGLISHENROLL



#### Goal 2: Data File Setup

#### Step 1: Filter out the 2015 data

Select *Data*, Select Cases, *If condition...* COHORTYEAR ~= 2017





## CC Data: SPSS Menu Tasks

- Select Analyze, Regression, Binary
  - Use same menu options learned in the UNR example.
  - Click Paste (creates syntax in new window).
- From here on, we will edit syntax as needed to re-specify parameters, re-estimate the dropout risk

DATASET ACTIVATE DataSet1. LOGISTIC REGRESSION VARIABLES RETENTIONSPRING /SELECT=TRAININGVARIABLE EQ 1 /METHOD=ENTER CREDITSATTEMPTEDFALL DISTANCEEDENROLLMENT URM FEMALE ISLANDRURAL OUTOFSTATE LOWPERFORMHIGHSCHOOL ECEDMAJOR AGE19PLUS EDGOAL1 PELL PERCENTUNMETNEED STARUSAGE COMPASSREADING COMPASSANYMATHHIGHEST REMEDIALMATH REMEDIALENG /SAVE=PRED PGROUP COOK ZRESID /PRINT=GOODFIT /CRITERIA=PIN(0.05) POUT(0.10) ITERATE(20) CUT(0.5).



## SPSS Output File

- R-square = .255; HL test sig. = .103
- Null model correct classification rate (CCR) for spring dropout is nil in both training and holdout data (0.0%)

#### Classification Table a,b

I				Predicted								
ı					Selected Ca	ses <sup>c</sup>	Unselected Cases <sup>d</sup>					
ı				RETENTIO	NSPRING	Percentage	RETENTIO	NSPRING	Percentage			
ı		Observed		0	1	Correct	0	1	Correct			
I	Step 0	RETENTIONSPRING	0	0	626	.0	0	177	.0			
ı			1	0	1617	100.0	0	449	100.0			
		Overall Percentage				72.1			71.7			

- a. Constant is included in the model.
- b. The cut value is .500
- c. Selected cases TRAININGVARIABLE EQ 1
- d. Unselected cases TRAININGVARIABLE NE 1

Here, we calculated the baseline fall-to-spring retention rate



## SPSS Menu Tasks

- Select Analyze, Regression, Binary
  - Click Paste (creates syntax in new window)
- Edit cut value in syntax to reflect baseline probability of spring retention (i.e. 72.1%)

DATASET ACTIVATE DataSet2.

LOGISTIC REGRESSION VARIABLES RETENTIONSPRING

/SELECT=TRAININGVARIABLE EQ 1

/METHOD=ENTER CREDITSATTEMPTED DISTANCEEDENROLLMENT URM FEMALE
ISLANDRURAL OUTOFSTATE

LOWPERFORMHIGHSCHOOL ECEDMAJOR AGE19PLUS EDGOAL1 PELL
PERCENTUNMETNEED STARUSAGE COMPASSREADING

COMPASSANYMATHHIGHEST REMEDIALMATH REMEDIALENG
/SAVE=PRED PGROUP COOK ZRESID
/PRINT=GOODFIT
/CRITERIA=PIN(0.05) POUT(0.10) ITERATE(20) CUT(0.721).



## SPSS Output File

- R-square = .255; HL test sig. = .103
- CCR for spring dropout at 70% for training and 80% for holdout cohorts
- Good correct classification rate of dropout students
  - Check for outliers to seek further improvement

#### Classification Table<sup>a</sup>

			Predicted							
				ses <sup>b</sup>	U	nselected C	ases <sup>c</sup>			
			RETENTIONSPRING Percentage RETENTIONSPRING P							
	Observed		0	1	Correct	0	1	Correct		
Step 1	RETENTIONSPRING	0	440	186	70.3	142	35	80.2		
		1	490	1127	69.7	164	285	63.5		
	Overall Percentage				69.9			68.2		

- a. The cut value is .721
- b. Selected cases TRAININGVARIABLE EQ 1
- c. Unselected cases TRAININGVARIABLE NE 1

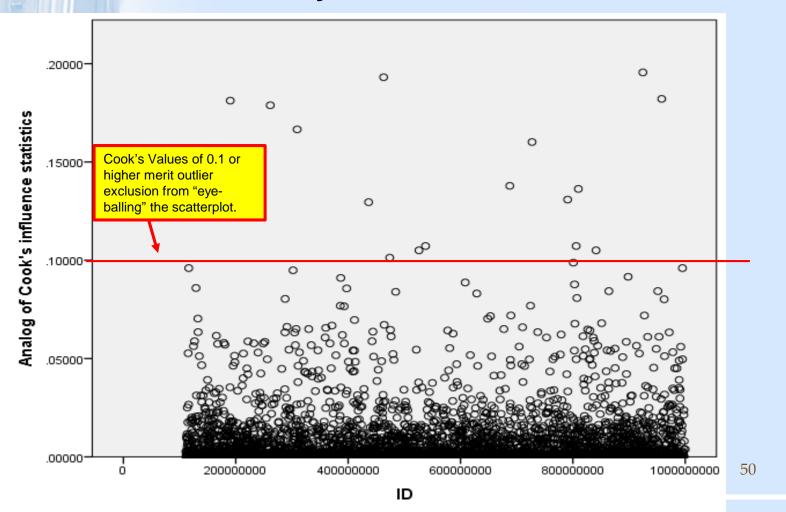


## **Identify Outlier Cases**

- Examine Cook's distance (COO\_) and standardized residuals (ZRE\_)
- Exclude cases with
  - Cook's distance greater than 1, or visual separation
  - Standardized residuals greater |3|
- More stringent exclusion rules
  - Cook's distance greater than 4/n=number of cases
  - Standardized residuals greater |2|



## **Identify Outlier Cases**

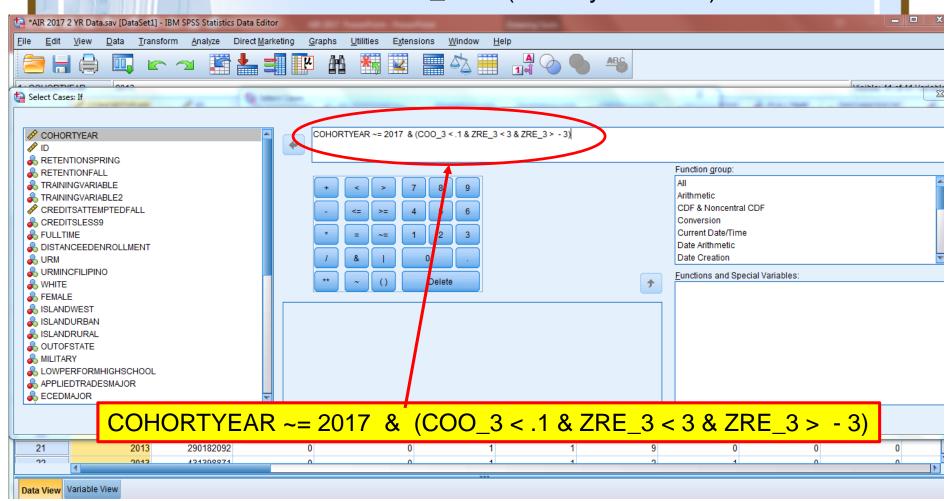




#### Goal 3: Estimate dropout risk

## SPSS Menu Tasks

- Exclude outliers via 'select cases if' function
- Use 'filter\_Trim (already included)





## SPSS Syntax Version of Filter Tasks (fyi)

DATASET ACTIVATE DataSet1.

USE ALL.

COMPUTE filter\_=(COHORTYEAR  $\sim$ = 2017 & COO\_3 < .1 & ZRE\_3 < 3 & ZRE\_3 > -3).

VARIABLE LABELS filter\_\$ 'COHORTYEAR ~= 2017 & (COO\_3 < .1 & ZRE\_3 < 3 & ZRE\_3 > -3) (FILTER)'.

VALUE LABELS filter\_\$ 0 'Not Selected' 1 'Selected'.

FORMATS filter\_\$ (f1.0).

FILTER BY filter\_\$.

EXECUTE.



## CC Data: SPSS Menu Tasks

 Run regression syntax again with the 0.721 baseline retention rate

DATASET ACTIVATE DataSet1.

LOGISTIC REGRESSION VARIABLES RETENTIONSPRING
/SELECT=TRAININGVARIABLE EQ 1
/METHOD=ENTER CREDITSATTEMPTEDFALL DISTANCEEDENROLLMENT URM FEMALE
ISLANDRURAL OUTOFSTATE
LOWPERFORMHIGHSCHOOL ECEDMAJOR AGE19PLUS EDGOAL1 PELL
PERCENTUNMETNEED STARUSAGE COMPASSREADING
COMPASSANYMATHHIGHEST REMEDIALMATH REMEDIALENG
/SAVE=PRED PGROUP COOK ZRESID
/PRINT=GOODFIT
/CRITERIA=PIN(0.05) POUT(0.10) ITERATE(20) CUT(0.721).

#### Goal 3: Estimate dropout risk

**Dradicted** 

### Calculate new baseline from trimmed data

New baseline retention rate is .724 based on trimmed training data

Classification Table<sup>a,b</sup>

					rieu	icteu			
				Selected Ca	ses <sup>c</sup>	U	nselected C	cted Cases <sup>d</sup>	
			RETENTIO	NSPRING	Percentage	RETENTIONSPRIN		Percentage	
	Observed		0	1	Correct	0	1	Correct	
Step 0	RETENTIONSPRING	0	0	614	.0	0	173	.0	
		1	0	1611	100.0	0	441	100.0	
	Overall Percentage				72.4			71.8	

- a. Constant is included in the model.
- b. The cut value is .721
- c. Selected cases TRAININGVARIABLE EQ 1
- d. Unselected cases TRAININGVARIABLE NE 1



## CC Data: SPSS Menu Tasks

 Re-run regression syntax AGAIN with the new baseline retention rate = 0.724

DATASET ACTIVATE DataSet1.

LOGISTIC REGRESSION VARIABLES RETENTIONSPRING
/SELECT=TRAININGVARIABLE EQ 1
/METHOD=ENTER CREDITSATTEMPTEDFALL DISTANCEEDENROLLMENT URM FEMALE
ISLANDRURAL OUTOFSTATE
LOWPERFORMHIGHSCHOOL ECEDMAJOR AGE19PLUS EDGOAL1 PELL
PERCENTUNMETNEED STARUSAGE COMPASSREADING
COMPASSANYMATHHIGHEST REMEDIALMATH REMEDIALENG
/SAVE=PRED PGROUP COOK ZRESID
/PRINT=GOODFIT
/CRITERIA=PIN(0.05) POUT(0.10) ITERATE(20) CUT(0.724).



## **Updated Results from Trimmed Data**

- Cut value adjusted to .724 to reflect trimmed training data
- Dropout CCR at 72% for training, 82% for holdout data
- Overall CCR at ~70% for both training and holdout data

Described at

R-square = .295, but HL reached significance (<.05)</li>

#### Classification Tablea

					Predi	cted			
			1	Selected Ca	ses <sup>b</sup>	U	ases <sup>c</sup>		
			RETENTIO	NSPRING	Percentage	RETENTIO	NSPRING	Percentage Correct	
	Observed		0	1	Correct	0	1		
Step 1	RETENTIONSPRING	0	437	177	71.2	141	32	(	81.5
		1	470	1141	70.8	154	287	1	65.1
	Overall Percentage				70.9				69.7

- a. The cut value is .724
- b. Selected cases TRAININGVARIABLE EQ 1
- c. Unselected cases TRAININGVARIABLE NE 1

81.5% accuracy in identifying dropped students



## Results from Trimmed Data

 Some false positives in Decile 1 for predicting retainers, but overall results suggest stability.

#### Contingency Table for Hosmer and Lemeshow Test

		RETENTION	SPRING = 0	RETENTION	SPRING = 1	
		Observed	Expected	Observed	Expected	Total
Step 1	1	144	159.891	79	63.109	223
	2	123	112.615	100	110.385	223
	3	90	87.850	133	135.150	223
	4	77	70.315	146	152.685	223
	5	53	56.206	170	166.794	223
	6	52	45.928	171	177.072	223
	7	38	36.500	185	186.500	223
	8	34	27.224	189	195.776	223
	9	3	13.452	220	209.548	223
	10	0	4.021	218	213.979	218



## Results from Trimmed Data

Parameter estimates results. 9 variables significant at .05 level.

		Variables	in the Eq	uation			
		В	S.E.	Wald	df	Sig.	Exp(B)
Step 1ª	CREDITSATTEMPTEDFA LL	.152	.016	87.617	1	.000	1.164
	DISTANCEEDENROLLM ENT	349	.189	3.402	1	.065	.706
	URM	643	.113	32.390	1	.000	.526
	FEMALE	062	.119	.269	1	.604	.940
	ISLANDRURAL	590	.201	8.629	1	.003	.554
	OUTOFSTATE	598	.268	4.998	1	.025	.550
	LOWPERFORMHIGHSC HOOL	472	.143	10.879	1	.001	.624
	ECEDMAJOR	.022	.272	.007	1	.935	1.023
	AGE19PLUS	287	.118	5.912	1	.015	.751
	EDGOAL1	1.655	.265	39.002	1	.000	5.235
	PELL	2.978	.271	120.323	1	.000	19.639
	PERCENTUNMETNEED	-4.428	.428	106.951	1	.000	.012
	STARUSAGE	.018	.022	.702	1	.402	1.019
	COMPASSREADING	002	.002	.420	1	.517	.998
	COMPASSANYMATHHIG HEST	.005	.003	1.818	1	.178	1.005
	REMEDIALMATH	164	.128	1.656	1	.198	.848
	REMEDIALENG	216	.136	2.507	1	.113	.806
	Constant	276	.284	.945	1	.331	.759

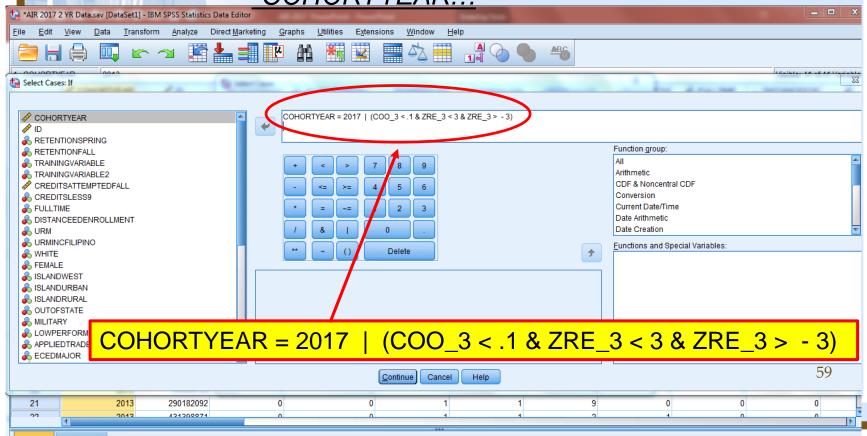
a. Variable(s) entered on step 1: CREDITSATTEMPTEDFALL, DISTANCEEDENROLLMENT, URM, FEMALE, ISLANDRURAL, OUTOFSTATE, LOWPERFORMHIGHSCHOOL, ECEDMAJOR, AGE19PLUS, EDGOAL1, PELL, PERCENTUNMETNEED, STARUSAGE, COMPASSREADING, COMPASSANYMATHHIGHEST, REMEDIALMATH, REMEDIALENG.



#### Goal 3: Estimate dropout risk

## Final Step: "Go Live" and score the incoming cohort

 Update filter in menu: Select Data, Select Cases, If condition...In the syntax, <u>change "~=" to "=" for</u> "COHORTYEAR..."





## CC Data: SPSS Menu Tasks

- Re-run regression syntax AGAIN with the last baseline retention rate = 0.724
- Change "TRAININGVARIABLE2 EQ 1" to score the 2017 cohort.

LOGISTIC REGRESSION VARIABLES RETENTIONSPRING
/SELECT=TRAININGVARIABLE2 EQ 1
/METHOD=ENTER CREDITSATTEMPTEDFALL DISTANCEEDENROLLMENT URM FEMALE
ISLANDRURAL OUTOFSTATE
LOWPERFORMHIGHSCHOOL ECEDMAJOR AGE19PLUS EDGOAL1 PELL
PERCENTUNMETNEED STARUSAGE COMPASSREADING
COMPASSANYMATHHIGHEST REMEDIALMATH REMEDIALENG
/SAVE=PRED PGROUP COOK ZRESID
/PRINT=GOODFIT

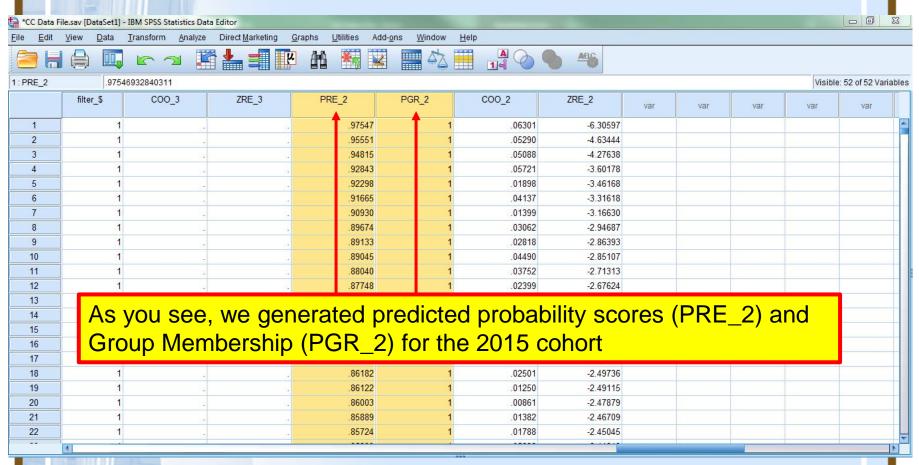
/CRITERIA=PIN(0.05) POUT(0.10) ITERATE(20) CUT(0.724).

DATASET ACTIVATE DataSet1.



#### Goal 3: Estimate dropout risk

## CC Data: SPSS Ouput





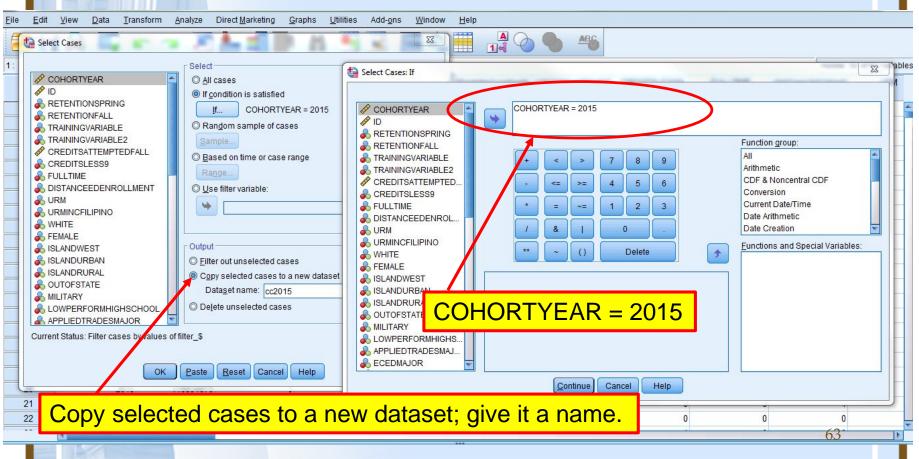


# Last Step: Translate Dropout Risk in to deciles for easier interpretation by academic support office

- Convert retention probability to dropout risk deciles (1 = highest, 10 = lowest)
- Filter Data for "2017" cohort only.
- Group into deciles using binning function:
  - Transform, Visual Binning, Make 9 cutpoints,
     Label 'Deciles', check 'reverse scale'
- Note bottom high-risk deciles with far lower retention probability (run decile avage)



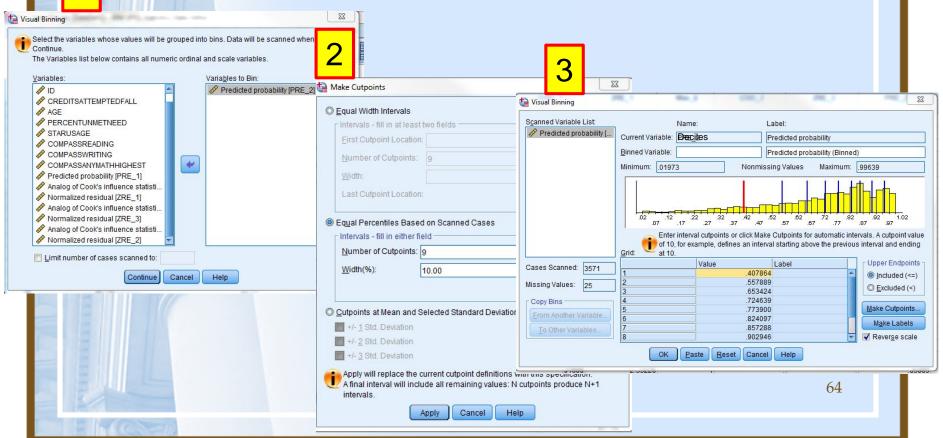
## Last Step: Filter 2017 cohort and create new dataset





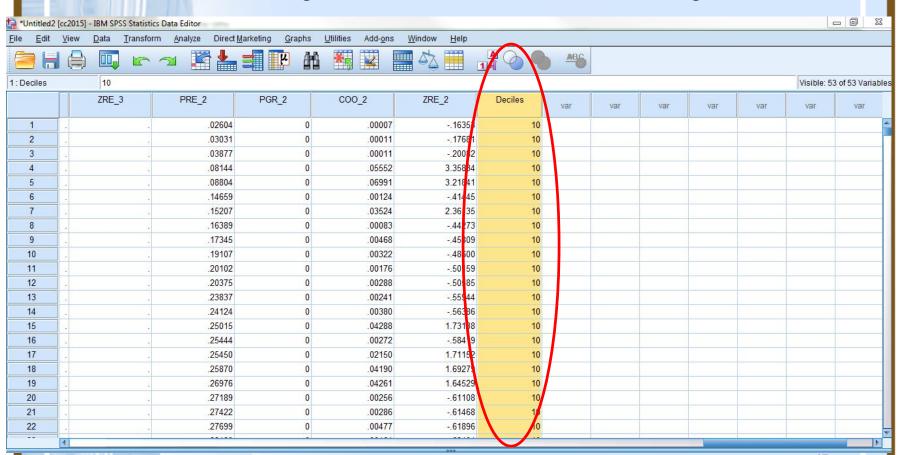
### Last Step: Group into deciles using binning function:

-Transform, Visual Binning, Make 9 cutpoints on "PRE\_2", Label 'Deciles', check 'reverse scale'





Now your new 2017 dataset has 10 deciles with an even distribution of low-to-high risk scores. Decile 10 is the highest risk





Now that your data is ready, create a spreadsheet for delivery to your advisors/success coaches. Here is an example:

ID	LAST NAME	FIRST NAME	EMAIL	CURRENT CREDITS	RESIDENT	AP/ CLEP	HS GP A	WORK ON CAMP	1st YR EXP CLASS	% FIN NEED MET	STAR LOGINS	ADVISOR PREVIOUS CONTACT
001				15	HI	6	3.80	Υ	Υ	77%	5	Υ
002				14	НІ	0	3.33	N	Υ	63%	3	N
003				12	CA	6	3.00	N	N	45%	0	N

ID	AGE	GENDER	ETHNICITY	COLLEGE	MAJOR	DEGREE	Ed Goal Specified	Relative Risk Value	Risk Level
001	18	F	СН	CA&H	ART	ВА	Yes	14.92	LOW
002	18	F	HW	css	SOC	ВА	Yes	36.88	MEDIUM
003	18	М	UNDEC	UNDEC	UNDEC	UNDEC	No	89.18	HIGH



# Progress on Implementation at Honolulu Community College (2014)

- Delivering student dropout risk scores to HCC's Academic Success Center (via an Excel file).
- Training staff members on using the data.
- Academic advisors moving towards a proactive, targeted approach.





## Summary

- Predicting students at-risk
  - Keep prediction model parsimonious
  - Keep prediction data for student advising intuitive and simple (actionable)
  - Triangulate prediction data with multiple sources of information
  - Use prediction data as component part of student dropout-risk assessment
  - Follow 'best practices' in IR and keep abreast of changes in analytical and data reporting tools
- Using prediction data for student advising
  - Embrace the use of available data
  - Ensure users conceptually understand what's behind the data
  - Use data as a complementary piece of information when advising students
  - Timing can be critical in terms of student intervention as well as maximizing advising resources
- Stay abreast of new research on predictive analytics:
  - E.g. "Analytics in Higher Education" by J. Bichsel, Educause, 2012

\*\*\*\*\*\*