

2022-2023



JAMES & ABIGAIL
CAMPBELL
LIBRARY
UNIVERSITY OF HAWAII-I-WEST O'AHU







Library Services Survey Summary of Data

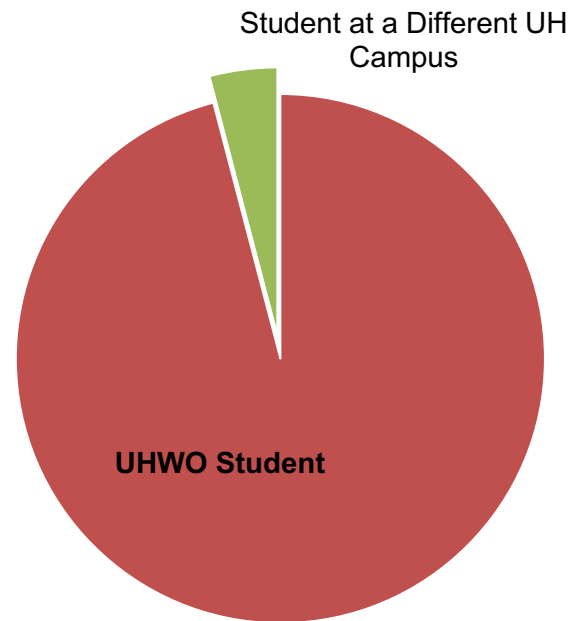
Survey ran from 4/15/2023 through 4/28/2023.

Total of 49 responses collected.





Demographics

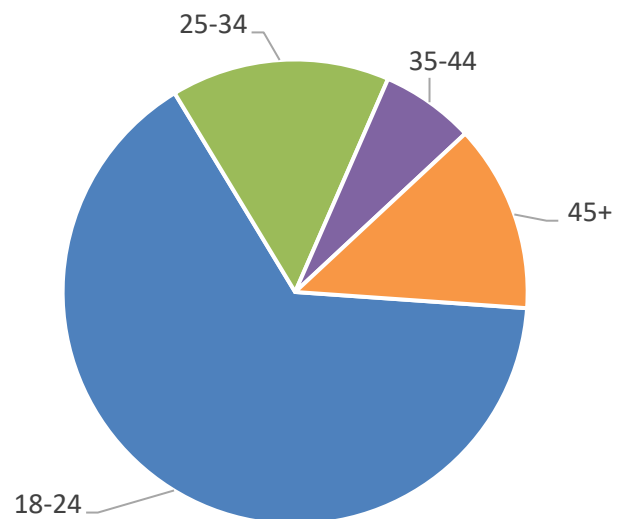
I am a:

UHWO Student		47	96%
Student at a Different UH Campus		2	4%
UHWO Faculty/Staff		0	--
Community Member		0	--



Age:



18-24		33	68%
25-34		7	14%
35-44		3	6%
45+		6	12%

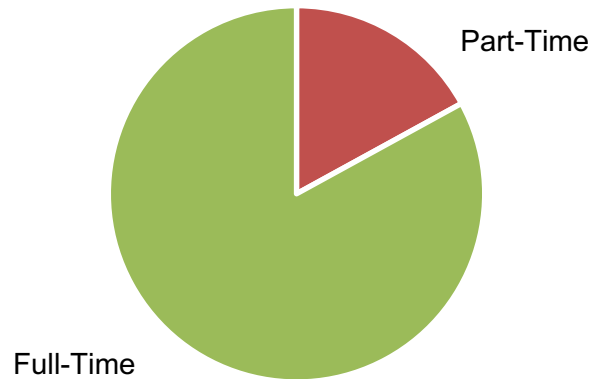


UHWO Student Responses

47 Responses

Enrollment Status:

Part-Time 	8	17%
Full-Time 	39	83%



How did the COVID-19 pandemic change the way you used the library, or library services?

Common responses:

- Limited access to the library, relied on online resources and services
- No experience with the library prior to the pandemic, not heavily impacted by the changes.

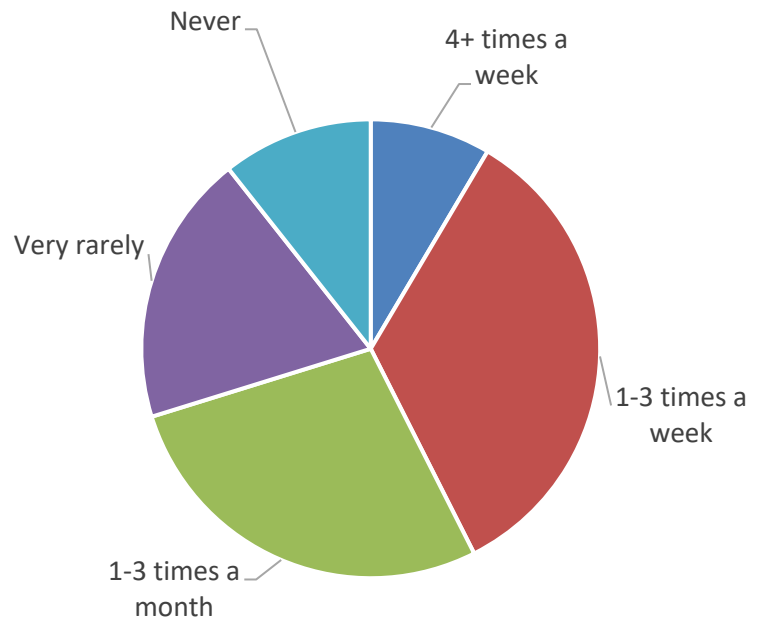
Selected, illustrative responses:

- I definitely value the library much more since COVID-19 and take advantage of its resources more, especially its study spaces and online tools.
- I heavily rely on the online database instead of going in-person to look through paper material.
- Instead of going to the library in person, I had to start learning how to access the library online and I really think it's helpful because im able to find many different articles to help me with my essays.

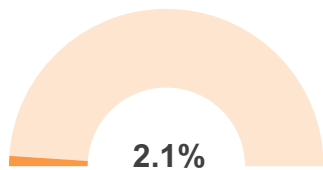
The Library's Physical Space

I visit the Library:

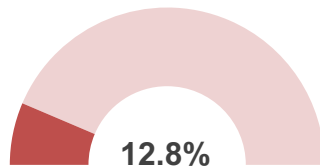
Never	4	8.5%
Very Rarely	16	34.0%
1-3 times a month	13	27.7%
1-3 times a week	9	19.1%
4+ times a week	5	10.6%



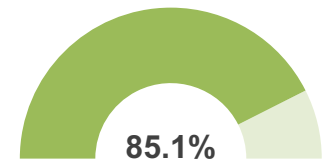
I visit the Library to:



Attend My Online Classes



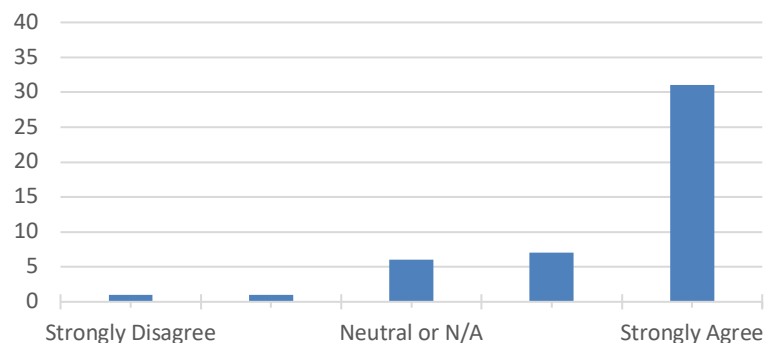
Borrow Course Reserves



Have A Quiet Place To Study

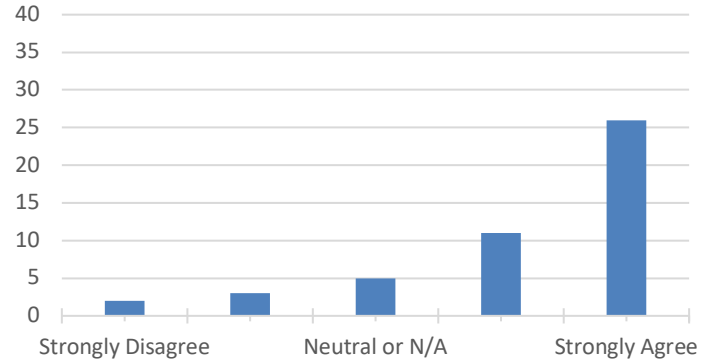
I feel comfortable in the Library.

Strongly Disagree	1	2.1%
Somewhat Disagree	1	2.1%
Neutral or N/A	6	12.8%
Somewhat Agree	7	14.9%
Strongly Agree	31	66.0%
No Answer	1	2.1%



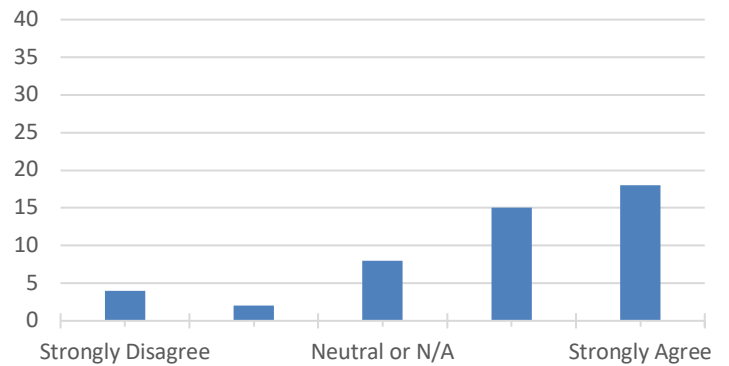
I am generally satisfied with the Library's Service hours.

Strongly Disagree	2	4.3%
Somewhat Disagree	3	6.4%
Neutral or N/A	5	10.6%
Somewhat Agree	11	23.4%
Strongly Agree	26	55.3%

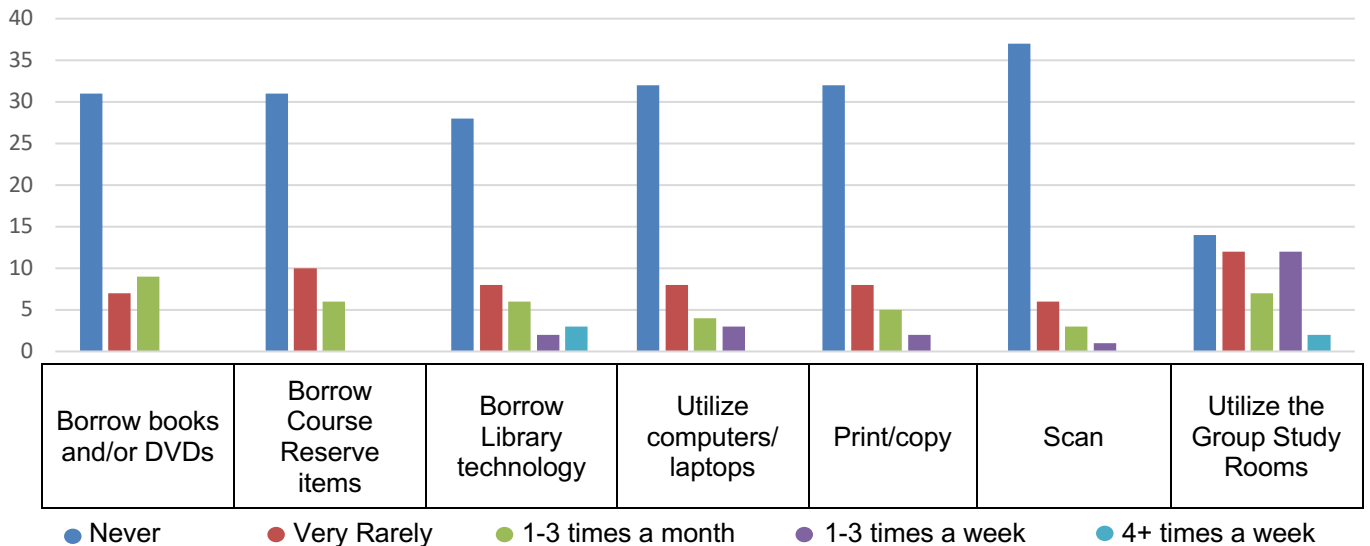


I am generally satisfied with the Library's Building hours.

Strongly Disagree	4	8.5%
Somewhat Disagree	2	4.3%
Neutral or N/A	8	17.0%
Somewhat Agree	15	31.9%
Strongly Agree	18	38.3%

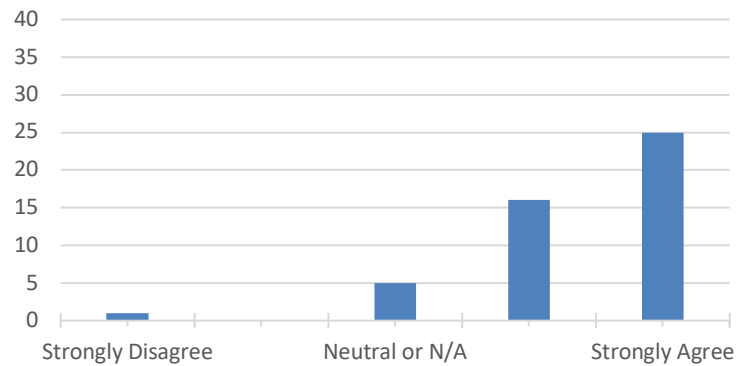


At the Library, I:
(select any applicable options)



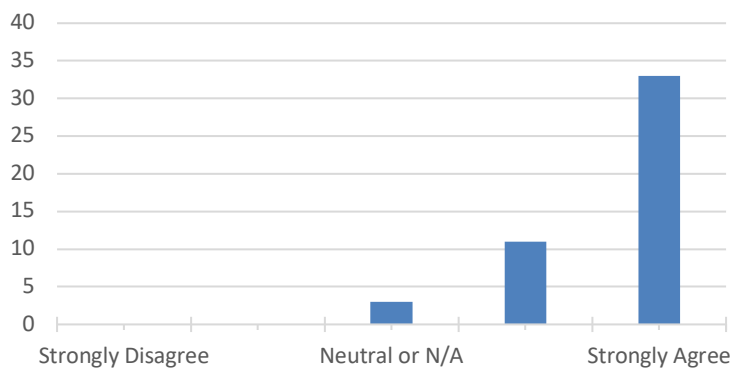
The Library's website directs me to the resources and services I need to complete my coursework.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	3	6.4%
Somewhat Agree	11	23.4%
Strongly Agree	33	70.2%



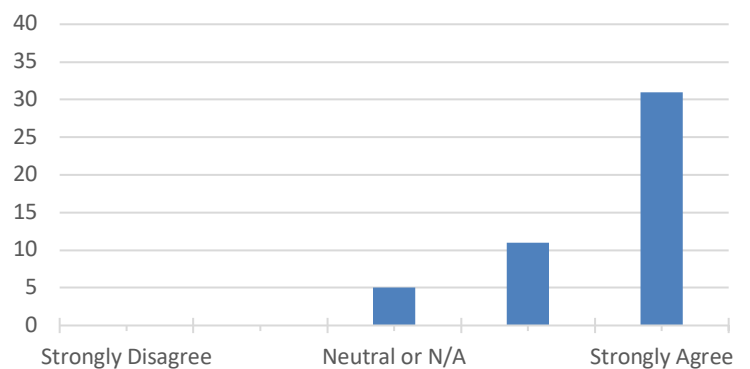
The technology available at the Library contributes to my success at UHWO.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	5	10.6%
Somewhat Agree	11	23.4%
Strongly Agree	31	66.0%

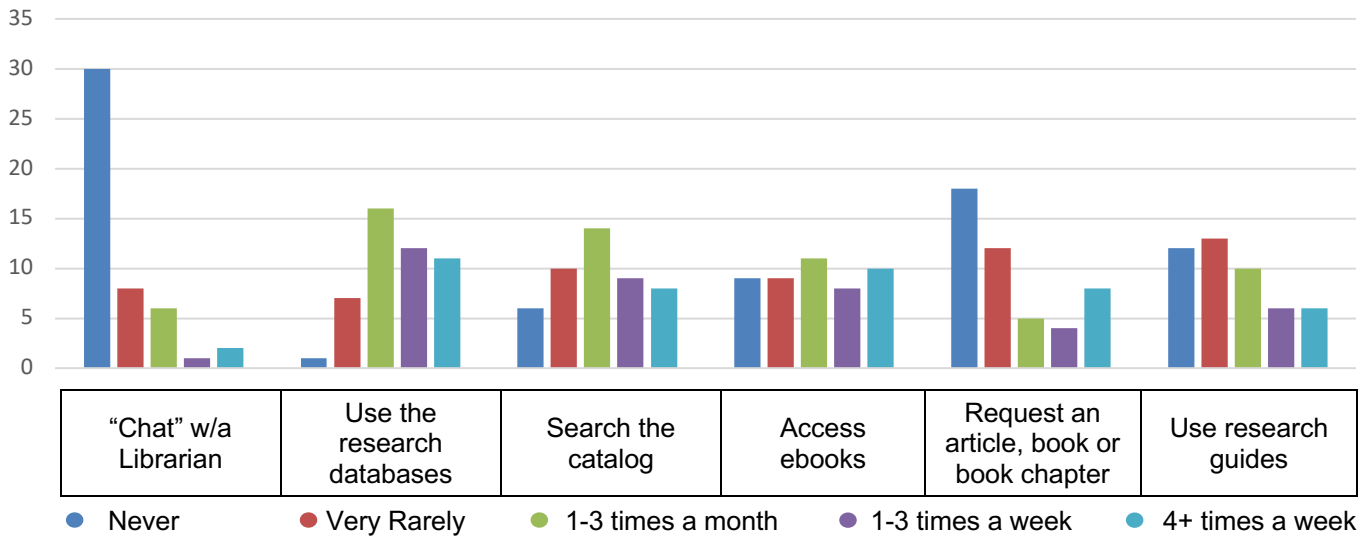


The technology available at the Library meets my needs.

Strongly Disagree	1	2.1%
Somewhat Disagree	0	0.0%
Neutral or N/A	5	10.6%
Somewhat Agree	16	34.0%
Strongly Agree	25	53.2%

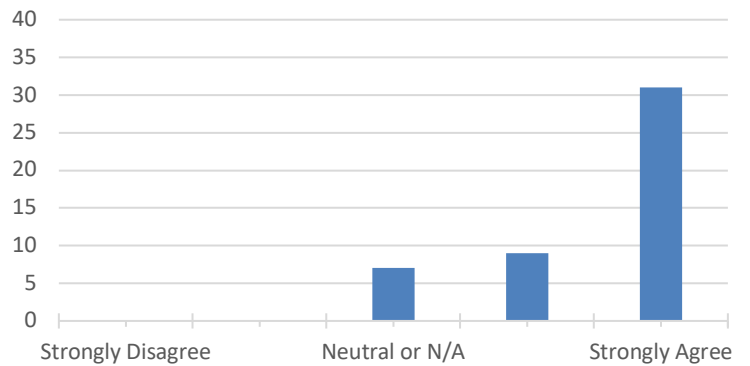


I access the Library's website to:
(select any applicable options)



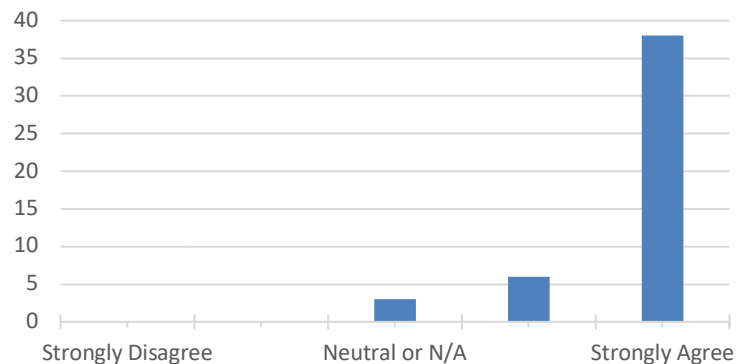
A Library computer or laptop is available for me to use when I need one.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	7	14.9%
Somewhat Agree	9	19.1%
Strongly Agree	31	66.0%



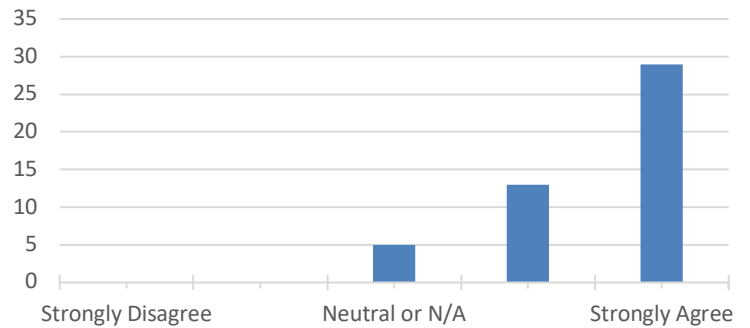
I am able to access the research databases (e.g. EBSCO, Credo Reference, JStor, Science Direct, etc.) on the Library website when I need to use them.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	3	6.4%
Somewhat Agree	6	12.8%
Strongly Agree	38	80.9%



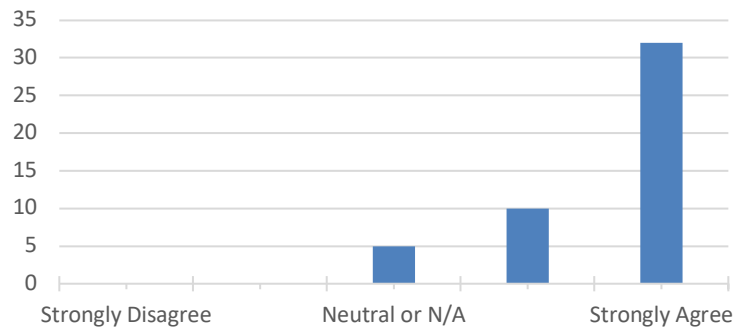
There are enough print resources (books, journals, magazines) to help me complete my assignments.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	5	10.6%
Somewhat Agree	13	27.7%
Strongly Agree	29	61.7%



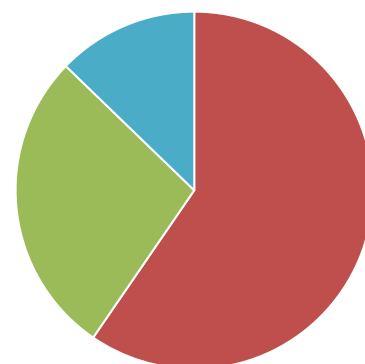
There are enough electronic articles in the Library databases to help me complete my course assignments.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	5	10.6%
Somewhat Agree	10	21.3%
Strongly Agree	32	68.1%



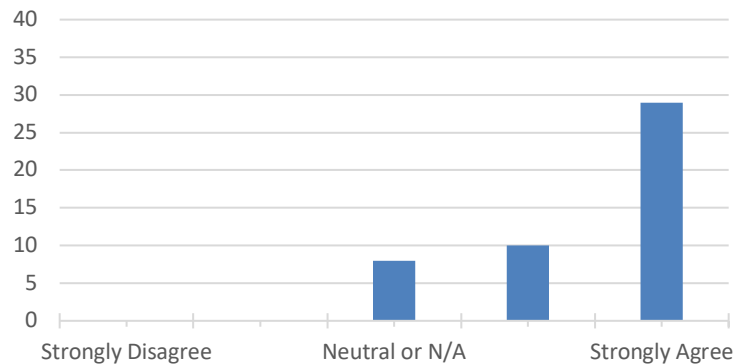
I have used UHWO's Interlibrary Loan (ILL) service to place article and/or book chapter requests.

No, I did not know that this service was available	28	59.6%
No, but I know about the service	13	27.7%
YES	6	12.8%



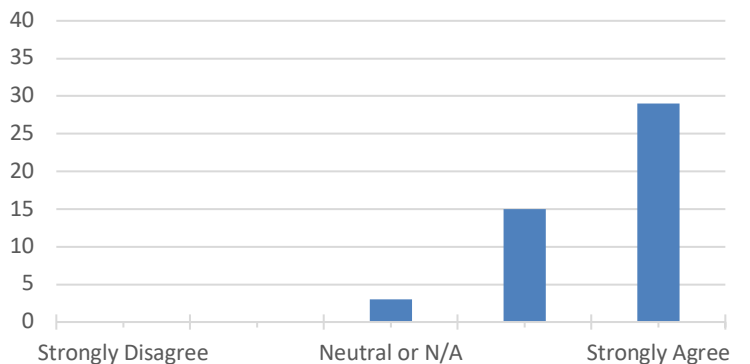
The Librarians help guide me to relevant resources.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	8	17.0%
Somewhat Agree	10	21.3%
Strongly Agree	29	61.7%



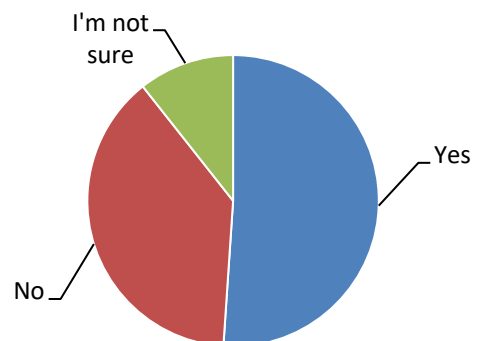
I am generally satisfied with the services, resources, and support provided by the Library.

Strongly Disagree	0	0.0%
Somewhat Disagree	0	0.0%
Neutral or N/A	3	6.4%
Somewhat Agree	15	31.9%
Strongly Agree	29	61.7%



Have you attended a Library Information Literacy session or Library workshop this academic year?

No	18	38.3%
I'm not sure	5	10.6%
Yes	24	51.1%



If you had a Library Information Literacy Session, how has it helped with your research?

Common responses:

- Improvement in research skills
- Helped to build confidence in using research resources
- Learned how to navigate and use the library website

Selected, illustrative responses:

- I found it beneficial to help me understand and navigate the library research resources. As prior I was intimidated by the amount of resources, but through the workshops I built confidence in my abilities to use the research resources. I also had literature review workshops that I attended through my course, and I found their outline and process on going about the literature review. This workshop also helped me to complete my literature review assignments for this semester.
- The workshops helped me find ways to access the website and the sources on the website better. Without it, I wouldn't have been able to do so or would be lost without it.
- Through the online sessions I've attended I've picked up a few tricks regarding research and producing a paper. Most of the time I gain motivation to complete my papers by going to these sessions.

What programs, events, or workshops would you like to see at the Library?

Common responses:

- Educational events and workshops on topics such as research, writing, and citation styles.
- Events that help students deal with stress, such as pet therapy
- Art, cultural and literary events
- More programs, events, or workshops in general

Selected, illustrative responses:

- Possibly a workshop on how to do in-text citations for APA style and professional language for APA papers. For example, going over how to quote when it is the first time the source is being mentioned in a paper versus the 2nd or third time it is being mentioned. Also, professional language such as appropriate transition words.
- More events focused on helping with stress and giving freebies (food, school supplies, etc) to students
- More therapy dogs, coffee with a cop, events that showcase writing work done by ENG and WI students (ex. Tiare Picard's creative writing class)

What do you like best about the Library?

Common responses:

- Positive atmosphere for learning and studying
- Great selection of in-person and online resources
- Friendliness and helpfulness of the staff

Selected, illustrative responses:

- I like how the James and Abigail Campbell library offers all the different services that an individual would need, and it allows you to have a nice safe quiet space to study.
- What I like best about the library is that it provides a space for us to study or even to stay there while we wait for our next class to start if we come to campus early. I also like the library workshops that are provided.
- I enjoy the sense of friendliness that I get from the librarians and staff. The library also provides a great space to study and remain focused as I do my work.

What can be improved at the Library?

Common responses:

- Longer hours of operation
- Individual study rooms
- More leisure books and comfortable seating options
- Quicker repairs and better maintenance of the facilities

Selected, illustrative responses:

- Longer hours, quicker repairs/better maintenance so not too shut down for almost half a semester
- The study rooms should be available for individuals and not just groups.
- I like the seating area at the second floor with the table that is right next to the window! Maybe add more of those since there is only one and it is usually taken.