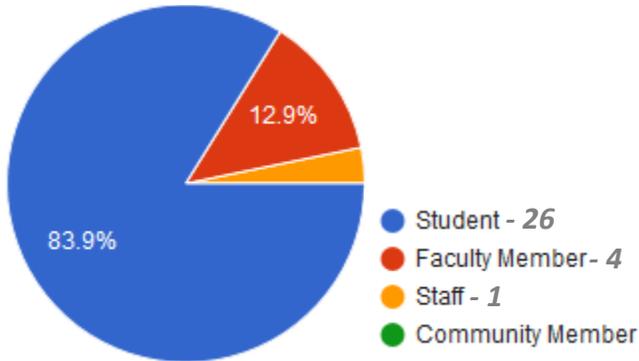


## Annual Survey - Spring 2017

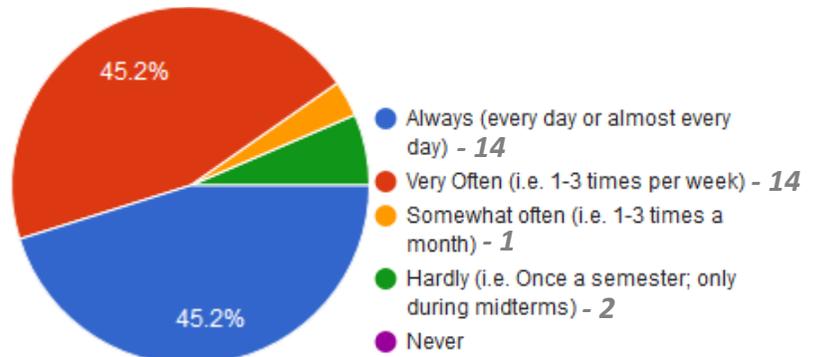
### 1. Are you a...

31 responses



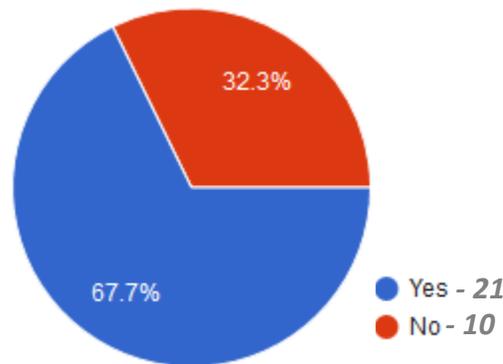
### 2. How often do you visit the library?

31 responses



### 3. Are you taking or have you taken any online classes at UHWO?

31 responses



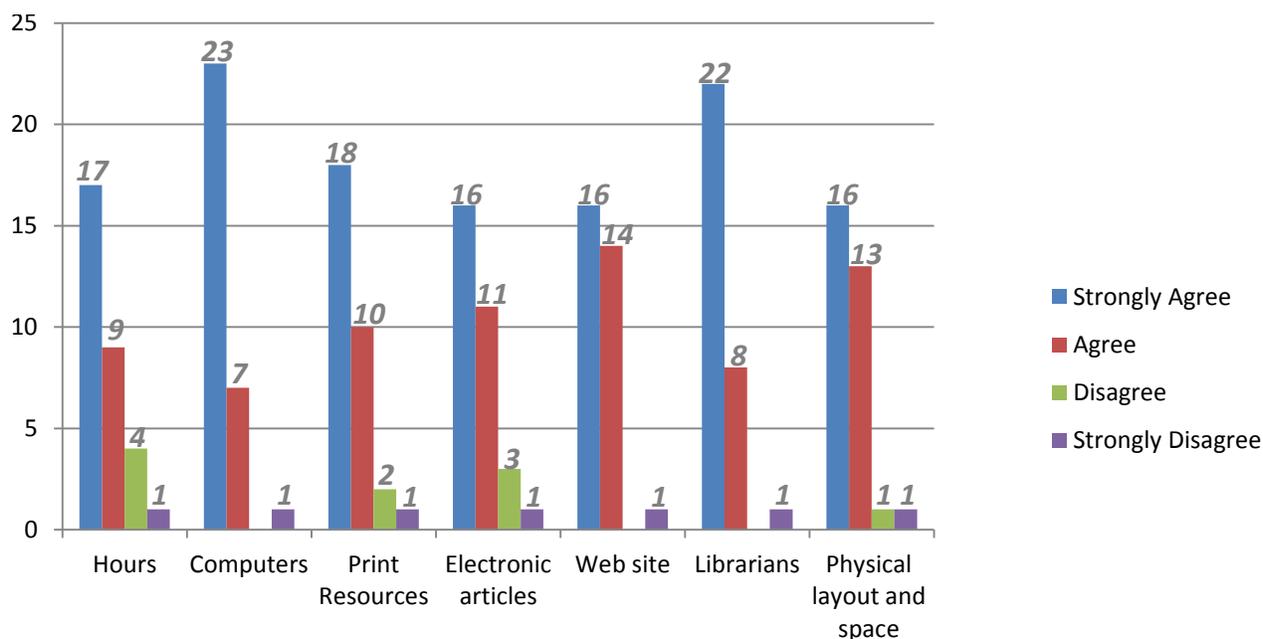
### 4. Please feel free to provide any comments as to how the UHWO Library can better serve UHWO distance education students.

10 responses

- Please let me win the \$100 gift card
- Not sure if this is possible or already implemented. However, maybe adding webcam capability in the study rooms so that distant education students can meet up with group.
- The library is a great place to get help with content, finding content, and just having a quiet place to study.
- More software choices on the computers (i.e. Adobe Premiere Pro, Lightroom, Audition, etc.)
- I am very pleased with the accessible computers and library staff. I have been able to complete all my assignments on a timely basis with the available computers and flexible library hours. Thank you very much.
- Providing more online resources will help UHWO distance education students.
- I like the service, how neat it is and how the computers are well up to date.
- Provide more classes at UHWO so students have a reason to come down.
- Open later and on Sundays
- None so far.

## 5. Do you agree/disagree with the following statements:

2. There are enough **computers** in the library for students to use.
3. There are enough **print resources** (books, journals, magazines) to help me complete my course assignments.
4. There are enough **electronic articles** in the library databases to help me complete my course assignments.
5. The library's **web site** directs me to the resources and services I need to complete my coursework.
6. The **librarians** are helpful in guiding me to the resources I need for my courses.
7. I am satisfied with the **physical layout and space** (i.e. furniture and study areas) in the library.



## 6. Please elaborate on anything that you think is going well or can be improved.

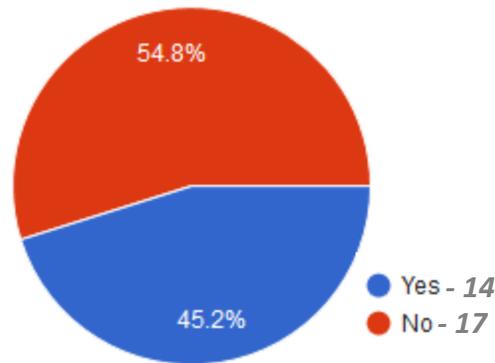
31 responses

- The library as a whole is awesome!
- Having the accessible computers in the library is very helpful as it gives students who don't have a computer a chance to use it and complete assignments.
- More plug outlets
- I think that everything in the library is going well. I think that the librarians and circulation is very helpful. I think something that should be improved is the instructions on how to use the printers. There could be more elaborate steps/ instructions on how to print.
- Please let me win the gift card
- I feel as though more computers could implement office 2013 so that students in the ICS 101 class can have easier access to them.
- I really enjoy libchat.

- I think as of right now there is nothing to improve. I really like the layout of the books it's something that it easy to follow and since there are not much, I can find the books I need easily. I have borrowed required textbooks from here so that's another thing that is good about the library. I don't have to spend too much on course textbooks/required readings. Also the staff here are really nice and helpful.
- I like how I can always find somewhere to sit since there is a lot of seating available.
- I feel that a calendar of the study room resverations should be made available to students so that they can visually see what day they can reserve a room.
- I think the library should do more archive research in uluulu on Hawaiian newspapers and translating them.
- Of course we have just started to develop our print resources with the expansion of the school. There could be more print sources available, but this will come with time and collection. Later hours during weekdays would be great for students with practicum.
- The library is a great place! I love going there!
- The library staff that loves to help those who need help with working the computers or anything.
- IT assistance
- There should be more tables to do homework on
- I think the staff are very friendly and helpful
- More space to eat food
- I think the library staff is doing a great job and that the library environment is a comfortable and safe study space for students.
- I see no need for improvements and would like to commend the library staff on a job well done.
- Offering better seating would be helpful. The low chairs and tables can be bad on peoples backs and the wood chairs are a bit uncomfortable when seating on for a while.
- Nothing comes to mind :)
- The staff at the front are great people, they're all very helpful and friendly!
- Provide books that can be rented in the library that are required in classes. I found a couple books in the library for my History class, however, I was unable to find most them here. I had to resort to purchaseng them else where.
- Your services are good for faculty, any oppourtunities to bring new technologies or tools to faculty would be greatly appreciated.
- The designated food areas work well.
- The librarians and library staffers are always willing to support my classes and help me serve my students.
- n/a
- Would like to see more MAC computers in library
- I think that there is a lot of space in the library that can serve more purposes. It's very spaced out and hopefully in the future, we can add more sections. I also would like the library to add more books that pertain to entertainment or hobbies like manga or Greek mythology or world records just to pass time.
- I wish there were outlets on the big tables so I can work and charge my computer when it starts to die. For example, the big table outside of the testing room upstairs.

## 7. Have you accessed and used any of the UHWO Library's ebook collections?

31 responses



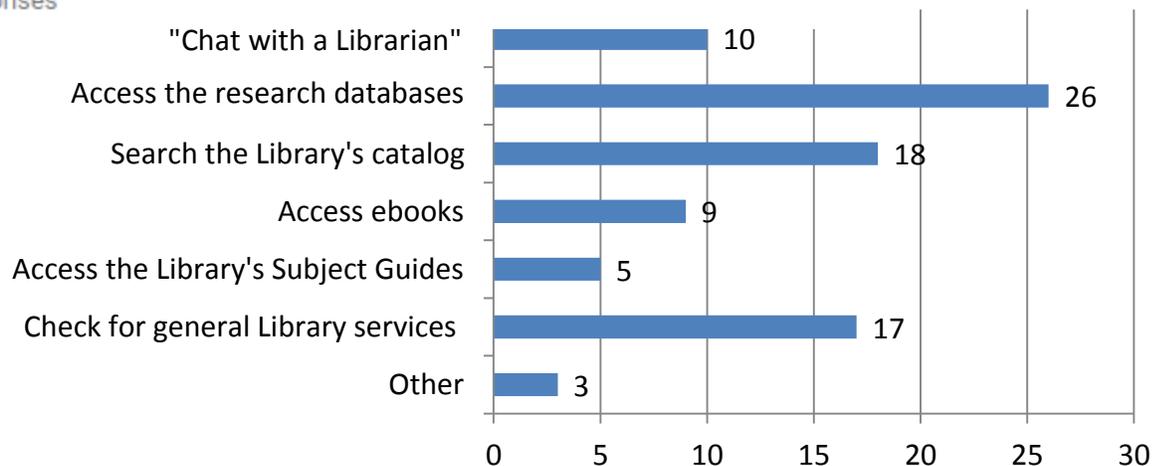
## 8. What do you like or dislike about UHWO Library's ebook collections?

13 responses

- I like how the ebooks are easily accessible and I can get to them easily through the UHWO library website.
- I like the ease of access to this books, which allows student like myself to have access to books from anywhere.
- There's a wide variety of online books.
- Many books from the collections aren't at UHWO, but at other UH campuses.
- Some of the books that I need are not available
- There are a lot of different resources available.
- It confuses me.
- Great for us procrastinators who can't make it the library for physical copies of books!
- E book are easily accessible in a moments need. Found it very useful in my English and history classes.
- the ability to save my own collection
- Strong in certain thematic areas. Keep working to expand the collection!
- Need more magazine subscriptions
- I like how it helps me save up on money.

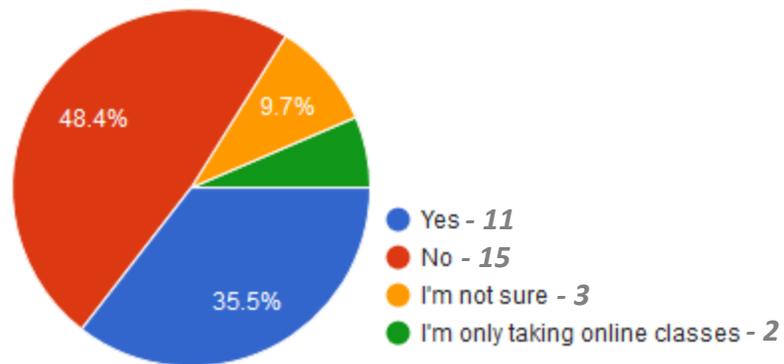
## 9. I access the library's web site to: (check all that apply)

31 responses



## 10. Have you had a Library Information Literacy Session this academic year? (Did a librarian visit any of your classes?)

31 responses



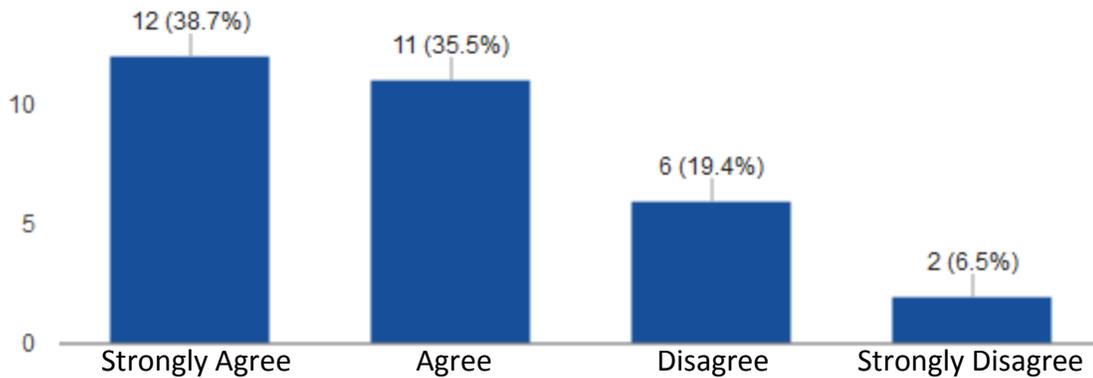
## 11. If you had a Library Information Literacy Session, how has it helped with your research?

9 responses

- It gave me a better idea on how to work the online resources and made it easier for me to complete my assignments.
- The library information literacy session was very informative and it really gave me knowledge on how to use the search engines and it also taught me how to filter out the subjects I want to research on.
- It gave me a general sense of how to look for peer reviewed articles
- It taught me how to find scholarly journals.
- It helped me to see what websites are safe and accurate to use & trust. It taught me how to search for books at UHWO for my research in classes.
- I have had it in the past, and it has helped in my research and daily work.
- Almost every semester a librarian presented and helped me and my classmates. Some of the searching methods Frankie taught were helpful. I found out how to type in certain keywords like "+, or, and" to help increase my library results.
- Alphy helped further my research in a lot of my papers. I was able to locate the information I specifically needed.
- It assisted in my students learning about library resources. Continuing to update these resources would also be a benefit to students in their later years (e.g. Juniors and Seniors, who may have already seen these presentations from librarians.)

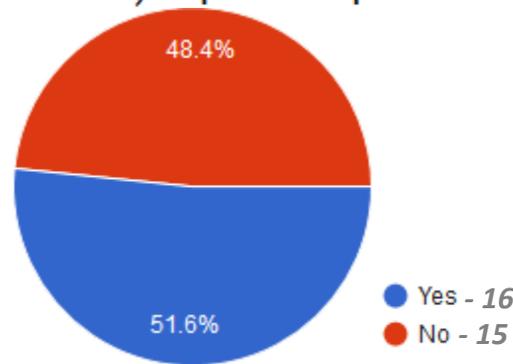
12. Do you agree/disagree with the following statement: "Textbook costs are an important factor in my course enrollment decisions"

31 responses



13. Have you ever used a library resource (course reserves, ebooks, or print books from the library collection) in place of purchasing a required textbook?

31 responses



14. If you answered yes to Question #13, please elaborate:

11 responses

- I was able to rent out a textbook that one of my professors put on course reserve and that helped me a lot because I was able to get the information i needed without buying the textbook.
- I really don't like to spend too much on books so whenever the textbook list comes out the first website I go to is the public library, then the school library, and then Amazon. I have done that for the last three years of school and it has saved me hundreds of dollars. Thanks!!!
- The lending library!
- I used online resources/articles instead of textbook as per professor's instruction
- I've used the course reserves before and I've found a couple of my textbooks/required readings from the library collection
- I have borrowed numerous books for class and leisure reading. The selections are awesome.
- I was having issues with my finances and the libraries had all the books i needed to pass my course.
- A few of my Professors have put some our texbooks on reserve in case some of us wouldn't get out books in on time. Really helpful, especially if there are early due dates for assignments within the first week of school.
- I used "Things Fall Apart" in my history class. I found it very useful to complete assignments.
- I have used both reserved books and ebooks in my class.
- I once had to find an ebook for my political science class and also my HPST Geography 365 class for my book review. The ebook gave me a free access rather than spending over \$20 for both books.

## 15. What new services or materials would you like to see added to the library?

18 responses

- Something cool to maybe look into would be to add a service where students could email something they need printed. They could fill out a form saying when they would need it printed by etc. and come pay for it and pick it up. Just an idea for those students who need to print something but are running late to class. Saves them time by having it ready to go.
- I would like to see a tutorial on how to use the printers in the library. Workshops or even a video on how to use the printers would be nice.
- I think the library does enough for the students already.
- Encouraging more professors to leave their textbooks/reading materials in the library so that students can borrow them if they need to. Only a handful of professors leave a copy of the books with the library.
- Quite signs, socializing should be down in the cafe or courtyard not the library.
- Being able to borrow chargers or headphones?
- More books that are required by Professors
- N/A
- I like the idea of take or leave a seed. This seems like a great idea for the students. Also adding more events would help more people come to the library.
- nothing really.
- Maybe more access for ebooks and articles across all University of Hawaii schools. For example, there were a few instances where I'd really need an article or ebook but couldn't access it because it was only for UHManoa or LCC students.
- Primary sources!
- More faculty education sessions, perhaps via topical area or division.
- CLEAR labor selection and collection integration.
- Color printing.
- More periodicals, magazine subscriptions, more apple mac computers, color copier/printer for students, ipad sign out
- None so far.
- Printing in color.

## 16. Please feel free to include any additional comments regarding the library, library staff, services, or the website.

18 responses

- The library website research tab is very helpful with me completing my assignment as I can access it online such as peer reviewed journals. If I need help I know where to go since the library staff is very friendly.
- I basically live in the library. It's nice that there's different zones on where you can and can't eat. I think that the hours are very convenient to full time students. The library staff is very nice and helpful. They're very welcoming! The UHWO library website is easy to use, and I like how there's LibChat.

- Keep up the good work!
- I enjoy the library chat. It is an easy way to reserve a study room. One problem that did occur once was when the librarian did not respond and I had to exit and reconnect.
- Staff is so helpful!
- I enjoy going to this library and using its facilities.
- The librarians are very helpful and nice
- Stay awesome!
- Kudos to your efforts library staff.
- I really like that the library is a quiet and relaxing place to go when I am waiting for a class to start or just waiting in general. The windows also allow for a lot of natural light to come in which makes the library very nice. The overall appearance of the library inside is also very pretty. The library is also always really clean and it makes the environment inside the library very appealing.
- The staff is amazing!
- Awesome front desk staff ! They are always friendly and physically help me find books or with computer problems. Every time I have difficulties they try to figure out the solutions to them instead of making me find out on my own.
- Alphy Garcia was really helpful. Very nice, honest, and knowledgeable in the library.
- Extend library hours to 11 PM!!!! or at least up to 10 PM.
- Really exceptional and supportive staff. Librarians provide informed access to knowledge and are the foundation of higher education.
- Thanks for all of your help! The UHWo library rocks my world!
- Have vending machines in library accept credit/debit cards. Machines that have card readers in other buildings are locked up early.
- The staff are very friendly.
- They are very helpful and friendly. I was always helped and my questions were always answered promptly.